# Problem Gamblers Helpline 11/1/2022-11/30/2022 Arkansas Report

Total Calls702Total LACG Intakes19

Call Type	Call Ty	pe Average Type
Hang-ups	118	17%
LACG INTAKE	19	3%
Other	66	9%
Seeking Casino Information	111	16%
Seeking Lottery Information	252	36%
Wrong Numbers	136	19%
Total	702	100%

Suicide	Calls	Percent
No	19	100%
Past	0	0%
Present	0	0%
Total	19	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	1	5%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	17	89%
Sister	0	0%
Son	1	5%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	19	100%

Gambler's Gender	Calls	Percent
Female	9	47%
Male	8	42%
Unwilling/Other	2	11%
Total	19	100%

Ethnicity of Gambler	Calls	Percent
African American	7	37%
Asian American	1	5%
Caucasian	8	42%
Hispanic	0	0%
Other	0	0%
Multiracial	1	5%
Native American	0	0%
Unwilling/Unknown	2	11%
Total	19	100%

Precipitating Event	Calls	Percent
Financial Problems	15	79%
Marital Problems	3	16%
Family Problems	2	11%
Job Problems	0	0%
Mental Health Problems	3	16%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	3	16%

<sup>\*</sup> Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	2	11%
Casino-Cards	0	0%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	1	5%
Casino-Roulette	0	0%
Casino-Sports	0	0%
Casino Sports  Casino-Unspec.	2	11%
Casino-Unwilling	2	11%
Casino-V. Keno	0	0%
Casino- V. Reno Casino- V. Poker	0	0%
Casino-V. Fokei Casino-Slots	5	26%
Internet-Baccarat		0%
	0	0%
Internet-Bingo		
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	0	0%
Internet-Roulette	0	0%
Internet-Slots	2	11%
Internet-Sports	1	5%
Internet-Table Games	0	0%
Internet-Unspec.	0	0%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	3	16%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%

Sports-Basktball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	1	5%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	0	0%
VGT-Video Gaming Terminals	0	0%
Total	19	100%

Gambler Employed	Calls	Percent
Employed	10	53%
Other	0	0%
Retired	0	0%
Unsure	0	0%
Unemployed	4	21%
Unwilling	5	26%
Total	19	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	3	16%
25-34	4	21%
35-44	4	21%
45-54	2	11%
55-64	4	21%
65+	0	0%
Unsure	0	0%
Unwilling	2	11%
Total	19	100%

Other Problems Identified		Yes		No	
	Yes	Percentage	No	Percentage	
Alcoholism	1	5%	13	68.4%	
Drug Abuse	4	21%	10	52.6%	
Depression	5	26%	9	47.4%	
Eating Disorder	1	5%	13	68.4%	
Overspending	2	11%	12	63.2%	
Smoking	2	11%	12	63.2%	
Sexual Addiction	1	5%	13	68.4%	

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	0	0%	13	68%
Alcoholism	2	11%	11	58%
Drug Abuse	1	5%	12	63%
Eating Disorder	0	0%	13	68%
Gambling	3	16%	10	53%

Misc Questions		Yes		No	
	Yes	Percentage	No	Percentage	
Do you have mental health insurance?	2	11%	10	53%	
Are you familiar with GA?	3	16%	11	58%	
Are you a Veteran?	0	0%	14	74%	
Have you ever filed bankruptcy?	0	0%	14	74%	
Have you ever had credit problems?	5	26%	9	47%	

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	15.2	18.6
How many people depend on you (or the gambler) for	0.7	1.2
the majority of their food/shelter?		
How long have you gambled (years)?	10.3	9.2
How long has gambling caused problems in your life (years)?	4.4	5.8

Marital Status	Calls	Percent
Cohabitating	1	5%
Divorced	1	5%
Married	8	42%
N/A	0	0%
Separated	0	0%
Single	5	26%
Widowed	0	0%
Unsure	0	0%
Unwillng	4	21%
Total	19	100%

Number of Children	Calls	Percent
No children	13	68%
One Child	2	11%
Two Children	2	11%
Three Children	1	5%
Four Children	1	5%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	19	100%

Gamblers Debt	Calls	Percent
No	5	26%
Unknown	1	5%
Unwilling	4	21%
Yes	9	47%
Total	19	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	1	5%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	1	5%
\$25,000-\$34,999	2	11%
\$35,000-49,999	2	11%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	3	16%
Unknown	0	0%
Unsure	1	5%
Unwilling	9	47%
Total	19	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	2	11%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	9	47%
Lottery	2	11%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	6	32%
Total	19	100%





































