Problem Gamblers Helpline 7/1/2021-7/31/2021 Arkansas Report

Total Calls	377
Total LACG Intakes	13

Call Type	Call Type	Average Type
Hang-ups	47	12.5%
LACG INTAKE	13	3.4%
Other	2	0.5%
Seeking Casino Information	218	57.8%
Seeking Lottery Information	70	18.6%
Wrong Numbers	27	7.2%
Total	377	100.0%

Suicide	Calls	Percent
No	13	100%
Past	0	0%
Present	0	0%
Total	13	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	0	0%
Husband/Male sig other	1	8%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	1	8%
Self	11	85%
Sister	0	0%
Son	0	0%
Unwilling	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	13	100%

Gambler's Gender	Calls	Percent
Female	6	46%
Male	7	54%
Unwilling	0	0%
Total	13	100%

Ethnicity of Gambler	Calls	Percent
African American	2	15%
Asian American	0	0%
Caucasian	10	77%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	1	8%
Total	13	100%

Calls	Percent
	Calls

Financial Problems	10	77%
Marital Problems	9	69%
Family Problems	5	38%
Job Problems	0	0%
Mental Health Problems	1	8%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	0	0%

* Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	0	0%
Cards	0	0%
Cards Dice/Non Casino	0	0%
Dice	0	0%
Horserace/Racetrack	0	0%
Internet	1	8%
Keno	0	0%
Lottery	1	8%
N/A	0	0%
Poker	0	0%
Roulette	0	0%
Scratch-offs	2	15%
Slots	7	54%
Stocks	0	0%
Unspec Casino	2	15%
Unspec Lottery	0	0%
UnspecOther	0	0%
UnspecSports	0	0%
Unsure	0	0%
Unwilling	0	0%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	13	100%

Gambler Employed	Calls	Percent
Employed	7	54%
Other	0	0%
Retired	3	23%
Unsure	0	0%
Unemployed	2	15%
Unwilling	1	8%
Total	13	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	4	31%
35-44	1	8%
45-54	2	15%
55-64	1	8%
65+	3	23%
Unsure	0	0%
Unwilling	2	15%
Total	13	100%

Other Problems IdentifiedYesNo

	Yes	Percentage	No	Percentage
Alcoholism	0	0%	12	92%
Drug Abuse	2	15%	10	77%
Depression	6	46%	6	46%
Eating Disorder	1	8%	11	85%
Overspending	2	15%	10	77%
Smoking	2	15%	10	77%
Sexual Addiction	0	0%	12	92%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	0	0%	11	85%
Alcoholism	1	8%	10	77%
Drug Abuse	1	8%	10	77%
Eating Disorder	1	8%	10	77%
Gambling	1	8%	10	77%

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	1	8%	10	77%
Are you familiar with GA?	3	23%	8	62%
Are you a Veteran?	0	0%	11	85%
Have you ever filed bankruptcy?	1	8%	10	77%
Have you ever had credit problems?	2	15%	9	69%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	11.4	14.8
How many people depend on you (or the gambler) for	1.1	1.5
the majority of their food/shelter?		
How long have you gambled (years)?	12.1	7.5
How long has gambling caused problems in your life (years)?	3.9	7.1

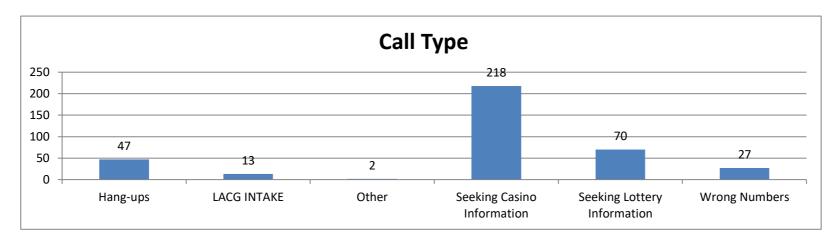
Marital Status	Calls	Percent
Cohabitating	0	0%
Divorced	1	8%
Married	10	77%
N/A	0	0%
Separated	0	0%
Single	2	15%
Widowed	0	0%
Unsure	0	0%
Unwillng	0	0%
Total	13	100%

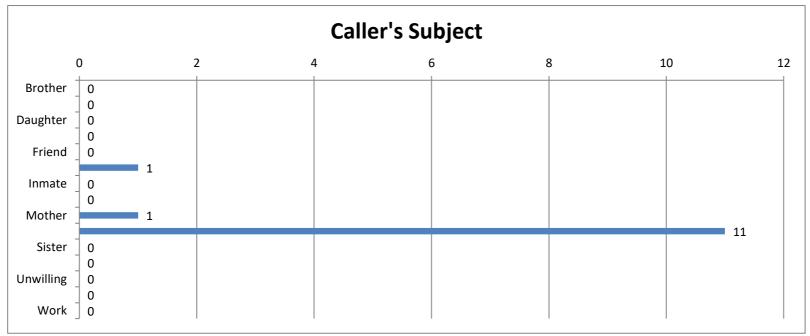
Number of Children	Calls	Percent
No children	7	54%
One Child	1	8%
Two Children	1	8%
Three Children	2	15%
Four Children	1	8%
Five Children	0	0%
Six Children	0	0%
Seven Children	0	0%
Unwilling	1	8%
Total	13	100%
Gamblers Debt	Calls	Percent

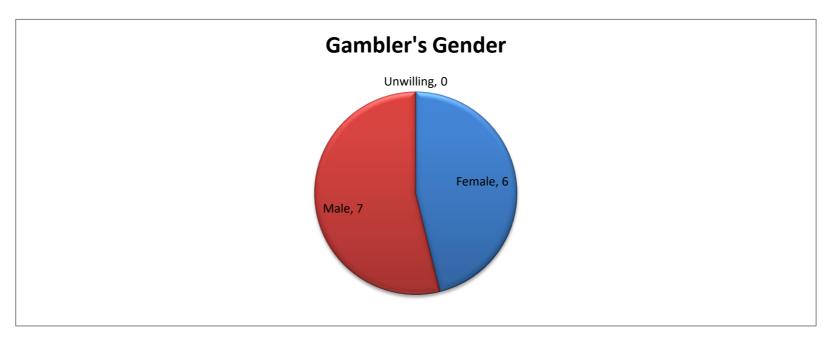
No	5	38%
Unknown	1	8%
Unwilling	0	0%
Yes	7	54%
Total	13	100%

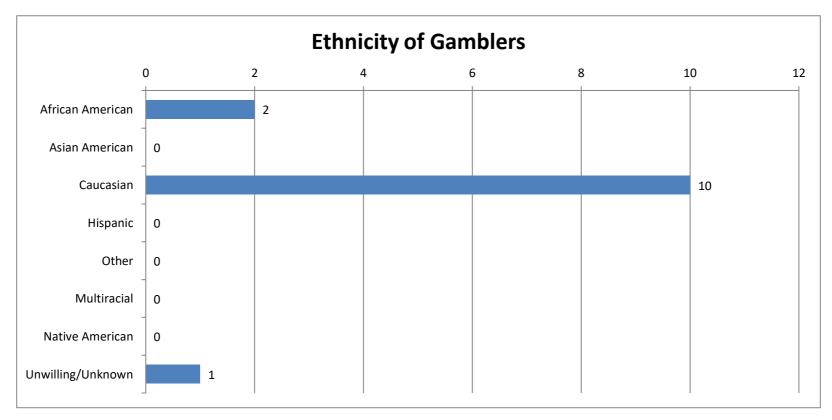
Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	1	8%
\$15,000-\$24,999	1	8%
\$25,000-\$34,999	4	31%
\$35,000-49,999	2	15%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	1	8%
Unknown	0	0%
Unsure	1	8%
Unwilling	3	23%
Total	13	100%

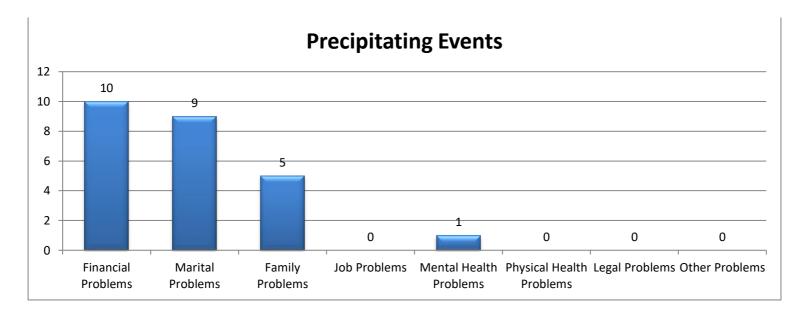
How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	1	8%
Bingo Hall	0	0%
Brochure	0	0%
Casino	0	0%
Casino Card	2	15%
Court	0	0%
Crisis Line	0	0%
Family Member	1	8%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	6	46%
Lottery	1	8%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	2	15%
Total	13	100%

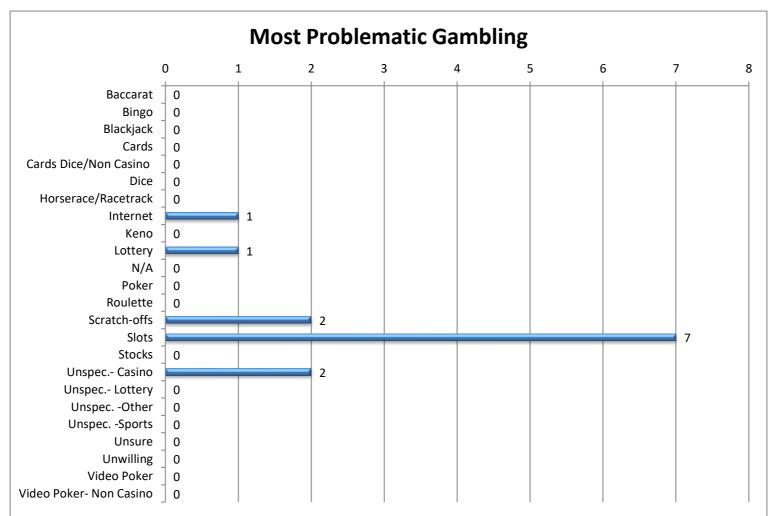


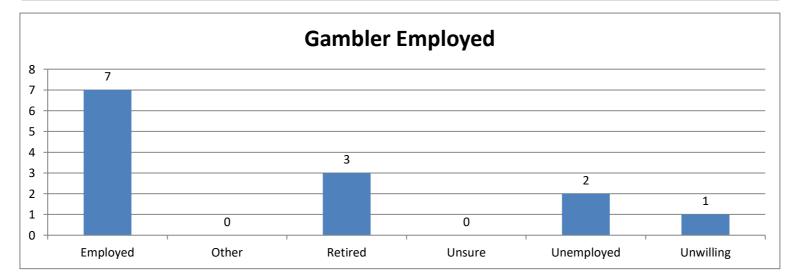




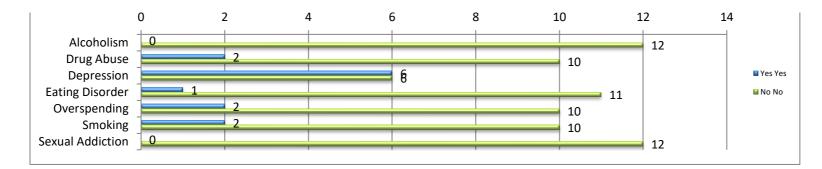


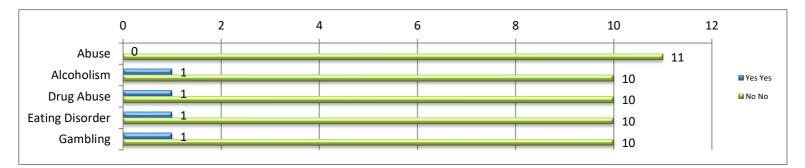


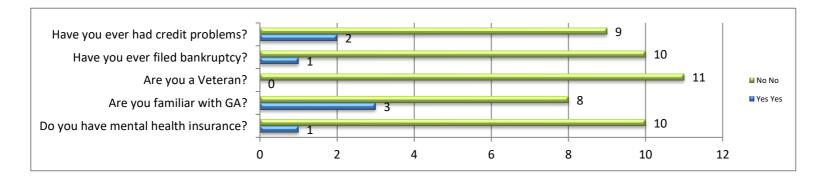


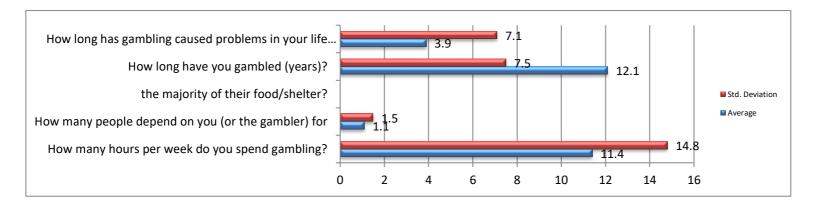


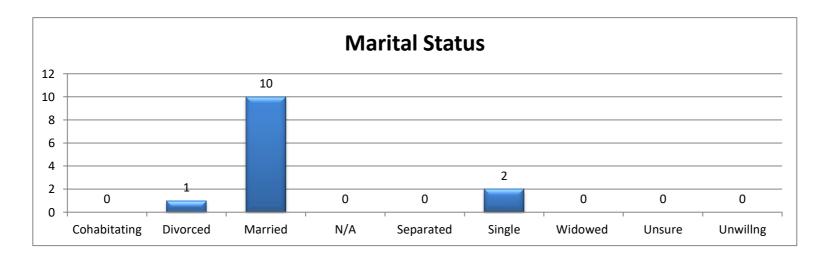












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