# Problem Gamblers Helpline 12/1/2021-12/31/2021 Arkansas Report

Total Calls420Total LACG Intakes11

| Call Type                   | Call Type | e Average Type |
|-----------------------------|-----------|----------------|
| Hang-ups                    | 74        | 18%            |
| LACG INTAKE                 | 11        | 3%             |
| Other                       | 16        | 4%             |
| Seeking Casino Information  | 170       | 40%            |
| Seeking Lottery Information | 100       | 24%            |
| Wrong Numbers               | 49        | 12%            |
| Total                       | 420       | 100%           |

| Suicide | Calls | Percent |
|---------|-------|---------|
| No      | 11    | 100%    |
| Past    | 0     | 0%      |
| Present | 0     | 0%      |
| Total   | 11    | 100%    |

| Caller's Subject       | Calls | Percent |
|------------------------|-------|---------|
| Brother                | 0     | 0%      |
| Client                 | 0     | 0%      |
| Daughter               | 0     | 0%      |
| Father                 | 0     | 0%      |
| Friend                 | 1     | 9%      |
| Husband/Male sig other | 0     | 0%      |
| Inmate                 | 0     | 0%      |
| Misc. Family Member    | 0     | 0%      |
| Mother                 | 0     | 0%      |
| Self                   | 9     | 82%     |
| Sister                 | 0     | 0%      |
| Son                    | 0     | 0%      |
| Unwilling              | 0     | 0%      |
| Wife/Female sig other  | 1     | 9%      |
| Work                   | 0     | 0%      |
| Total                  | 11    | 100%    |

| Gambler's Gender | Calls | Percent |
|------------------|-------|---------|
| Female           | 7     | 64%     |
| Male             | 4     | 36%     |
| Unwilling        | 0     | 0%      |
| Total            | 11    | 100%    |

| Ethnicity of Gambler | Calls | Percent |
|----------------------|-------|---------|
| African American     | 3     | 27%     |
| Asian American       | 0     | 0%      |
| Caucasian            | 5     | 45%     |
| Hispanic             | 0     | 0%      |
| Other                | 0     | 0%      |
| Multiracial          | 0     | 0%      |
| Native American      | 0     | 0%      |
| Unwilling/Unknown    | 3     | 27%     |
| Total                | 11    | 100%    |

| Precipitating Event      | Calls | Percent |
|--------------------------|-------|---------|
| Financial Problems       | 10    | 91%     |
| Marital Problems         | 2     | 18%     |
| Family Problems          | 4     | 36%     |
| Job Problems             | 0     | 0%      |
| Mental Health Problems   | 0     | 0%      |
| Physical Health Problems | 0     | 0%      |
| Legal Problems           | 0     | 0%      |
| Other Problems           | 1     | 9%      |

<sup>\*</sup> Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

| Most Problematic Gambling | Calls | Percent |
|---------------------------|-------|---------|
| Baccarat                  | 0     | 0%      |
| Bingo                     | 0     | 0%      |
| Blackjack                 | 0     | 0%      |
| Cards                     | 0     | 0%      |
| Cards Dice/Non Casino     | 0     | 0%      |
| Dice                      | 0     | 0%      |
| Horserace/Racetrack       | 1     | 9%      |
| Internet                  | 0     | 0%      |
| Keno                      | 0     | 0%      |
| Lottery                   | 0     | 0%      |
| N/A                       | 0     | 0%      |
| Poker                     | 1     | 9%      |
| Roulette                  | 0     | 0%      |
| Scratch-offs              | 0     | 0%      |
| Slots                     | 6     | 55%     |
| Stocks                    | 0     | 0%      |
| Unspec Casino             | 1     | 9%      |
| Unspec Lottery            | 0     | 0%      |
| UnspecOther               | 0     | 0%      |
| UnspecSports              | 1     | 9%      |
| Unsure                    | 0     | 0%      |
| Unwilling                 | 1     | 9%      |
| Video Poker               | 0     | 0%      |
| Video Poker- Non Casino   | 0     | 0%      |
| Total                     | 11    | 100%    |

| Gambler Employed | Calls | Percent |
|------------------|-------|---------|
| Employed         | 8     | 73%     |
| Other            | 0     | 0%      |
| Retired          | 1     | 9%      |
| Unsure           | 0     | 0%      |
| Unemployed       | 0     | 0%      |
| Unwilling        | 2     | 18%     |
| Total            | 11    | 100%    |

| Age Group of Gamblers | Calls | Percent |
|-----------------------|-------|---------|
| 13-17                 | 0     | 0%      |
| 18-24                 | 0     | 0%      |
| 25-34                 | 3     | 27%     |
| 35-44                 | 3     | 27%     |
| 45-54                 | 1     | 9%      |
| 55-64                 | 2     | 18%     |
| 65+                   | 0     | 0%      |
| Unsure                | 0     | 0%      |
| Unwilling             | 2     | 18%     |
| Total                 | 11    | 100%    |

| Other Problems Identified |     | Yes        |    | No         |  |
|---------------------------|-----|------------|----|------------|--|
|                           | Yes | Percentage | No | Percentage |  |
| Alcoholism                | 0   | 0%         | 8  | 73%        |  |
| Drug Abuse                | 1   | 9%         | 8  | 73%        |  |
| Depression                | 3   | 27%        | 5  | 45%        |  |
| Eating Disorder           | 1   | 9%         | 7  | 64%        |  |
| Overspending              | 2   | 18%        | 6  | 55%        |  |
| Smoking                   | 0   | 0%         | 8  | 73%        |  |
| Sexual Addiction          | 0   | 0%         | 8  | 73%        |  |

| Problems Identified in Family | Yes |            | No |            |
|-------------------------------|-----|------------|----|------------|
|                               | Yes | Percentage | No | Percentage |
| Abuse                         | 0   | 0%         | 7  | 64%        |
| Alcoholism                    | 0   | 0%         | 7  | 64%        |
| Drug Abuse                    | 0   | 0%         | 7  | 64%        |
| Eating Disorder               | 0   | 0%         | 7  | 64%        |
| Gambling                      | 0   | 0%         | 7  | 64%        |

| Misc Questions                       |     | Yes        |    | No         |
|--------------------------------------|-----|------------|----|------------|
|                                      | Yes | Percentage | No | Percentage |
| Do you have mental health insurance? | 5   | 45%        | 3  | 27%        |
| Are you familiar with GA?            | 1   | 9%         | 8  | 73%        |
| Are you a Veteran?                   | 1   | 9%         | 7  | 64%        |
| Have you ever filed bankruptcy?      | 1   | 9%         | 7  | 64%        |
| Have you ever had credit problems?   | 3   | 27%        | 5  | 45%        |

| Gambling Activity   | Average | Std. Deviation |
|---|---------|----------------|
| How many hours per week do you spend gambling?              | 7.4     | 7.1            |
| How many people depend on you (or the gambler) for          | 0.7     | 0.9            |
| the majority of their food/shelter?                         |         |                |
| How long have you gambled (years)?                          | 11      | 6.2            |
| How long has gambling caused problems in your life (years)? | 4.4     | 3.4            |

| Marital Status | Calls | Percent |
|----------------|-------|---------|
| Cohabitating   | 0     | 0%      |
| Divorced       | 1     | 9%      |
| Married        | 6     | 55%     |
| N/A            | 0     | 0%      |
| Separated      | 0     | 0%      |
| Single         | 2     | 18%     |
| Widowed        | 0     | 0%      |
| Unsure         | 0     | 0%      |
| Unwillng       | 2     | 18%     |
| Total          | 11    | 100%    |

| Number of Children | Calls | Percent |
|--------------------|-------|---------|
| No children        | 6     | 55%     |
| One Child          | 2     | 18%     |
| Two Children       | 3     | 27%     |
| Three Children     | 0     | 0%      |
| Four Children      | 0     | 0%      |
| Five Children      | 0     | 0%      |
| Six Children       | 0     | 0%      |
| Seven Children     | 0     | 0%      |
| Unwilling          | 0     | 0%      |
| Total              | 11    | 100%    |

| Gamblers Debt | Call | s Percent |
|---------------|------|-----------|
| No            | 2    | 18%       |
| Unknown       | 0    | 0%        |
| Unwilling     | 2    | 18%       |
| Yes           | 7    | 64%       |
| Total         | 11   | 100%      |

| Calls by Gambler Salary | Calls | Percent |
|-------------------------|-------|---------|
| \$10,000-\$14,999       | 0     | 0%      |
| \$100,000-\$149,999     | 0     | 0%      |
| \$15,000-\$24,999       | 0     | 0%      |
| \$25,000-\$34,999       | 0     | 0%      |
| \$35,000-49,999         | 1     | 9%      |
| \$5,000-\$9,999         | 0     | 0%      |
| \$50,000-\$74,999       | 2     | 18%     |
| \$75,000-\$99,999       | 0     | 0%      |
| above \$150,000         | 1     | 9%      |
| less than \$5,000       | 0     | 0%      |
| No Income               | 0     | 0%      |
| Unknown                 | 0     | 0%      |
| Unsure                  | 0     | 0%      |
| Unwilling               | 7     | 64%     |
| Total                   | 11    | 100%    |

| How Caller Heard of Problem Gamblers Helpline | Calls | Percent |
|---|-------|---------|
| Billboard                                     | 0     | 0%      |
| Bingo Hall                                    | 0     | 0%      |
| Brochure                                      | 0     | 0%      |
| Casino  | 1     | 9%      |
| Casino Card                                   | 0     | 0%      |
| Court   | 0     | 0%      |
| Crisis Line                                   | 0     | 0%      |
| Family Member                                 | 0     | 0%      |
| Friend  | 0     | 0%      |
| Horserace/Racetrack                           | 0     | 0%      |
| Internet                                      | 8     | 73%     |
| Lottery                                       | 0     | 0%      |
| Newspaper                                     | 0     | 0%      |
| Phone Operator (411)                          | 0     | 0%      |
| Phonebook                                     | 0     | 0%      |
| Radio   | 0     | 0%      |
| Repeat Caller                                 | 0     | 0%      |
| Store   | 0     | 0%      |
| Support Group                                 | 0     | 0%      |
| Therapist                                     | 0     | 0%      |
| Treatment Facility                            | 0     | 0%      |
| TV Commercial                                 | 0     | 0%      |
| TV Program                                    | 0     | 0%      |
| Unsure  | 0     | 0%      |
| Work  | 0     | 0%      |
| Unwilling                                     | 2     | 18%     |
| Total   | 11    | 100%    |

































