Arkansas Call Report (ACR23)

Date	Intakes	Hang ups	Casino	Lottery	Wrong #	Chat	Text	Other	Total
11/1/23	1	6	1	3	2	3	0	1	17
11/2/23	0	2	1	4	2	0	0	4	13
11/3/23	1	3	5	4	3	1	0	4	21
11/4/23	0	5	5	2	5	0	0	2	19
11/5/23	0	6	3	3	3	0	0	5	20
11/6/23	1	1	7	0	6	0	0	1	16
11/7/23	0	3	2	3	6	0	0	2	16
11/8/23	0	3	0	1	4	0	0	3	11
11/9/23	1	0	3	1	7	1	1	4	18
11/10/23	0	4	6	2	7	1	0	3	23
11/11/23	0	2	6	4	7	1	0	3	23
11/12/23	0	3	3	0	3	0	0	7	16
11/13/23	0	2	3	3	2	0	0	2	12
11/14/23	0	2	6	2	3	0	0	5	18
11/15/23	2	6	4	1	5	0	0	2	20
11/16/23	0	1	4	0	11	0	0	4	20
11/17/23	0	5	2	4	8	0	0	8	27
11/18/23	2	5	5	3	5	0	0	6	26
11/19/23	0	2	1	1	5	0	0	5	14
11/20/23	1	7	3	2	7	0	0	4	24
11/21/23	0	4	4	2	7	0	0	3	20
11/22/23	0	3	5	1	2	0	0	8	19
11/23/23	0	7	4	1	4	0	1	3	20
11/24/23	2	4	3	1	5	0	0	4	19
11/25/23	0	3	4	0	6	0	0	8	21
11/26/23	2	5	1	1	2	0	0	6	17
11/27/23	2	5	5	1	9	1	0	9	32
11/28/23	3	7	4	1	5	0	0	4	24
11/29/23	1	10	5	5	5	0	0	2	28
11/30/23	0	3	5	1	4	0	0	6	19
Total	19	119	110	57	150	8	2	128	593

Arkansas Intake Data Report (AIDR23)

	Call Date Start	Time Start	Time End	Duration
1	11/1/23	12:40:52	12:56:27	00:15:35
2	11/3/23	15:20:44	15:55:48	00:35:04
3	11/6/23	15:46:11	15:50:55	00:04:44
4	11/9/23	10:32:58	10:37:29	00:04:31
5	11/15/23	12:23:59	12:37:00	00:13:01
6	11/15/23	15:45:02	16:02:52	00:17:50
7	11/18/23	10:40:56	11:14:33	00:33:37
8	11/18/23	16:17:06	16:40:54	00:23:48
9	11/20/23	16:37:08	16:54:07	00:16:59
<i>10</i>	11/24/23	10:22:53	10:35:59	00:13:06
<i>11</i>	11/24/23	21:46:02	21:59:24	00:13:22
<i>12</i>	11/26/23	18:37:56	18:47:55	00:09:59
13	11/26/23	20:21:43	20:34:14	00:12:31
<i>14</i>	11/27/23	12:44:55	12:53:00	00:08:05
<i>15</i>	11/27/23	16:58:51	17:15:54	00:17:03
<i>16</i>	11/28/23	06:07:26	06:22:21	00:14:55
<i>17</i>	11/28/23	19:41:03	19:48:36	00:07:33
<i>18</i>	11/28/23	22:24:36	22:36:50	00:12:14
19	11/29/23	17:02:48	17:16:44	00:13:56

HS Name	Repeat Caller	Opening Words	Callers Location
Sharon Hoston	No	I want to know how	In Vehicle (driving)
Brienna Taylor	No	I keep getting	Home
Linda Jones	Yes	I need an inpatient	Home
Lindsay Dowden	No	I have a gambling	Home
Sharon Hoston	No	Is there a number	Home
Bridget Vasko	No	I'm looking for	Hospital
Katelynn Tacker	No	I'm losing everyone	In Vehicle (driving)
Katelynn Tacker	No	Spanish?	In Vehicle (driving)
Melea Allison	No	Hi, I have an addiction	In Vehicle (driving)
Sharon Hoston	No	How do I know If I	Home
Melea Allison	No	You probably hear this	Home
Brittany Mays	Yes	I was trying to find	Unwilling
Grace	No	I messed up.	Home
John Jackson	No	Is this the gambling	Home
Melea Allison	No	Yeah, I need some	In Vehicle (driving)
John Jackson	No	Can you put me on	In Vehicle (driving)
Linda Jones	No	My brother gambles	Home
Ashford McLain	No	I just left the casino.	In Vehicle (parked)
Sharon Hoston	No	How do your program	Home

Crisis Suicide	Suicide	Callers Gender	Callers Age Range
	No	Female	55-64
Suicide	No	Female	35-44
	No	Female	35-44
	No	Male	25-34
	No	Female	65+
	No	Male	45-54
	No	Male	25-34
	No	Female	35-44
	No	Male	25-34
	No	Male	35-44
	No	Male	18-24
	No	Female	35-44
	No	Male	Unwilling
	No	Female	65+
	No	Female	35-44
	No	Female	35-44
	No	Male	35-44
	No	Male	25-34
	No	Female	55-64

Callers Age	Callers City	Callers State	Callers County
57	Benton	Arkansas	Saline
37	Hackett	Arkansas	Sebastian
42	El Dorado	Arkansas	Union
25	North Little Rock	Arkansas	Pulaski
70	Conway	Arkansas	Faulkner
48	Conway	Arkansas	Faulkner
31	Cabot	Arkansas	Lonoke
40	Springdale	Arkansas	Washington
31	Siloam Springs	Arkansas	Benton
40	Pocahontas	Arkansas	Randolph
21	Jonesboro	Arkansas	Craighead
42	El Dorado	Arkansas	Union
Unwilling	Unwilling	Louisiana	Unwilling
72	Little Rock	Arkansas	Pulaski
37	Little Rock	Arkansas	Pulaski
41	North Little Rock	Arkansas	Pulaski
40	Fort Smith	Arkansas	Sebastian
25	West Memphis	Arkansas	Crittenden
61	Strawberry	Arkansas	Lawrence

Callers Ethnicity	Callers Subject	Gamblers Gender	Gambler Age
Caucasian	Self	Female	57
Caucasian	Husband/Male sig	Male	35
African American	Self	Female	42
African American	Self	Male	25
Caucasian	Self	Female	70
African American	Self	Male	48
Asian American	Self	Male	31
Hispanic	Self	Female	40
Caucasian	Self	Male	31
Caucasian	Self	Male	40
Caucasian	Self	Male	21
African American	Self	Female	42
Caucasian	Self	Male	Unwilling
Asian American	Self	Female	56
African American	Sister	Female	36
African American	Self	Female	41
Caucasian	Brother	Male	37
Caucasian	Self	Male	25
Caucasian	Self	Female	61

Gambler Age Range	Gamblers Ethnicity	Gamblers City	Gamblers State
55-64	Caucasian	Benton	Arkansas
35-44	Caucasian	Hackett	Arkansas
35-44	African American	El Dorado	Arkansas
25-34	African American	North Little Rock	Arkansas
65+	Caucasian	Conway	Arkansas
45-54	African American	Conway	Arkansas
25-34	Asian American	Cabot	Arkansas
35-44	Hispanic	Springdale	Arkansas
25-34	Caucasian	Siloam Springs	Arkansas
35-44	Caucasian	Pocahontas	Arkansas
18-24	Caucasian	Jonesboro	Arkansas
35-44	African American	El Dorado	Arkansas
Unwilling	Caucasian	Unwilling	Louisiana
55-64	African American	Little Rock	Arkansas
35-44	African American	Little Rock	Arkansas
35-44	African American	North Little Rock	Arkansas
35-44	Caucasian	Unwilling	Arkansas
25-34	Caucasian	West Memphis	Arkansas
55-64	Caucasian	Strawberry	Arkansas

Gamblers County	Gambling Location	Length of Gambling	Length of Problem
Saline	Casino	3	2
Sebastian	Internet	0	3
Union	Casino	10	1
Pulaski	Non Casino-Other	4	1
Faulkner	Casino	20	1
Faulkner	Casino	7	6
Lonoke	Casino	5	5
Washington	Casino	20	20
Benton	Internet	3	0
Randolph	Casino	19	26
Craighead	Internet	0	0
Union	Casino	10	1
Unwilling	Truck Stop	0	5
Pulaski	Casino	0	0
Pulaski	Casino	5	1
Pulaski	Casino	1	1
Unwilling	Internet	0	0
Crittenden	Casino	4	1
Lawrence	Casino	8	5

Main GP	Casino Hours	Drinks Per Hour	Marital Status
Casino - Slots	6	0	Married
Internet - Slots	96	0	Married
Casino - Slots	0	0	Unwilling
Non- Casino -	72	0	Single
Casino - Slots	5	0	Married
Casino - Slots	20	0	Single
Casino - Blackjack	0	0	Single
Casino - Slots	0	0	Married
Internet - Sports		2	Married
Casino - Poker	50	5	Single
Internet - Unspec.	0	3	Single
Casino - Slots	0	0	Unwilling
Non- Casino - V.	40	0	Married
Casino - Slots	0	0	Unwilling
Casino - Unspec.	0	0	Single
Casino - Slots	60	1	Single
Internet - Unspec.	0	0	Married
Casino - Dice	84	0	Single
Casino - Slots	5	0	Married

Gambler Children	Number of Children	Gambler Employed	Gambler Occupation
Yes	0	Employed	Lab analyst
Yes	5	UnEmployed	UnEmployed
Unwilling	0	Unwilling	Unwilling
No	0	UnEmployed	Unemployed
Yes	0	Retired	Retired
No	0	UnEmployed	Unemployed
No	0	Employed	Part Time UPS
Yes	2	Other	Temp work
Yes	1	Employed	Communication
No	0	Employed	Construction
No	0	Employed	Construction
Unwilling	0	Unwilling	Unwilling
Yes	2	Employed	Private Practice
Unwilling	0	Unwilling	Unwilling
Yes	4	Employed	Work at Home
No	0	Retired	Retired
Unwilling	0	Employed	Unwilling
No	0	Employed	Unwilling
Yes	0	Employed	receptionist

EAP	Gambler Debt	Gambler Retired	Amount of Debt
	Yes		\$20,001 - \$30,000
No	Yes		\$15,001 - \$20,000
	Unwilling		Unwilling
	Yes		\$1,001 - \$5,000
	No		none
No	Yes		\$30,001 - \$50,000
No	Yes		\$20,001 - \$30,000
No	No		none
No	Yes		\$1,001 - \$5,000
	No		none
No	No		none
	Unwilling		Unwilling
	Yes		\$30,001 - \$50,000
No	Unwilling		Unwilling
No	Yes		Unsure
No	No	Retired	\$5,001 - \$10,000
	Unknown		Unknown
No	Yes		Unwilling
	No		none

Gambles Salary	OPG Alcohol	OPG Depression	OPG Drugs
\$50,000 - \$74,999	No	Yes	No
\$50,000 - \$74,999	No	Yes	Yes
Unwilling	Unwilling	Unwilling	Unwilling
no income	No	No	No
\$75,000 - \$99,999	No	No	No
\$75,000 - \$99,999	No	Yes	No
Unsure	No	No	No
Unsure	No	No	No
\$75,000 - \$99,999	No	No	No
above \$150,000	No	No	No
Unsure	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unsure	No	Yes	No
\$35,000 - \$49,999	No	No	No
Unwilling	No	No	No
Unwilling	No	No	No
above \$150,000	No	No	No

OPG EatingDisorder	OPG Overspend	OPG Smoking	Veteran?
No	Yes	No	No
No	No	Yes	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	No	No
No	No	No	No
No	Yes	No	No
No	No	No	No
No	No	No	No
No	Yes	Yes	No
No	No	Yes	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	Unwilling
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	Yes	Yes
No	No	No	No
No	No	No	No
No	Yes	No	No

Mental Seen DR	CallerFamil w GA	Gambler Bankrupt	Gambler Credit Prol		
Yes	1	No	No		
Yes	1	No	Yes		
Unwilling	1	Unwilling	Yes		
No	0	No	No		
No	1	No	Yes		
No	0	No	No		
No	1	Unwilling	Unwilling		
No	0	Yes	Yes		
Yes	0	No	No		
No	0	No	No		
No	1	No	No		
Unwilling	1	Unwilling	Yes		
Unwilling	0	Unwilling	Unwilling		
Unwilling	0	Unwilling	Unwilling		
Yes	0	No	Yes		
No	0	No	No		
No	0	No	No		
No	0	No	Yes		
No	1	No	No		

FHG Abuse	FHG Alcohol	FHG Drugs	FHG EatingDisorder		
No	No	No	Yes		
Yes	Yes	No	No		
Unwilling	Unwilling	Unwilling	Unwilling		
No	No	No	No		
No	No	No	No		
No	No	No	No		
Unwilling	Unwilling	Unwilling	Unwilling		
No	No	No	No		
No	No	No	No		
No	No	No	No		
Yes	Yes	Yes	No		
Unwilling	Unwilling	Unwilling	Unwilling		
Unwilling	Unwilling	Unwilling	Unwilling		
Unwilling	Unwilling	Unwilling	Unwilling		
No	Yes	Yes	No		
No	No	No	No		
Unwilling	Unwilling	Unwilling	Unwilling		
No	No	No	No		
No	No	No	No		

FHG Gambling	FHG Other	cg emotional	cg financial
No	No	In a Safe Place	Used Savings
No	No	Depression	Brrow Family/ Friends
Unwilling	Unwilling	In a Safe Place	Borrow Cr. Cards
No	No		Used Savings
No	No	Depression	Used Savings
Yes	No	Depression	Borrow Cr. Cards
Unwilling	Unwilling	Depression	Used Savings
No	No	Depression	Paying Bill Problems
No	No	In a Safe Place	Used Savings
Yes	No	In a Safe Place	Used Savings
No	No	In a Safe Place	
Unwilling	Unwilling	In a Safe Place	Borrow Cr. Cards
Unwilling	Unwilling		Brrow Family/ Friends
Unwilling	Unwilling	In a Safe Place	
No	No	Depression	Used Savings
No	No	In a Safe Place	Paying Bill Problems
Unwilling	Unwilling	In a Safe Place	
No	No	In a Safe Place	
No	No	In a Safe Place	Used Savings

cg interpersonal	cg legal	cg substance	cg workschool
Family Conflict			Problem w/job
Family Conflict		Use of Illegal Drugs	Problem w/job
			Problem w/job
			Problem w/job
Spouse Conflict			
Family Conflict	Loan Companies		
Loss of Friends			
Spouse Conflict			
Family Conflict			
			Problem w/job
Family Conflict			
	Stolen Money		Problem w/job
Spouse Conflict			

Referrals	Caller12Step	Number Called	Caller Heard of Helpl	
GA	No	1-800-522-4700	Internet	
GA	No	1-800-522-4700	Internet	
Treatment Provider	Unwilling	Unwilling	Unwilling	
Refused/Unable	No	Unwilling	Unwilling	
GA	No	1-800-522-4700	Lottery	
GA	Unwilling	1-800-522-4700	Internet	
Treatment Provider	GA	1-800-522-4700	Casino	
Refused/Unable	No	1-800-522-4700	Internet	
GA	No	1-800-522-4700	Internet	
Refused/Unable	No	Unwilling	Unwilling	
Internet Resources	No	1-800-522-4700	Internet	
Treatment Provider	Unwilling	1-800-522-4700	Unwilling	
GA	No	Unwilling	Unwilling	
Treatment Provider	Unwilling	Unwilling	Unwilling	
GA	No	1-800-522-4700	Internet	
GA	No	1-800-522-4700	Casino	
Refused/Unable	Unwilling	1-800-522-4700	Unwilling	
GA	No	1-800-522-4700	Internet	
GA	No	1-800-522-4700	Internet	

Agree to be called	Agree to call back	PrecipEvent Family	PrecipEvent Financia
No	Yes	Family	Financial
Yes	No		
No	No		Financial
No	No		Financial
No	Yes		Financial
Yes	No	Family	Financial
No	Yes	Family	
No	No	Family	Financial
Yes	Yes		Financial
No	No		
Yes	Yes		Financial
No	No		Financial
No	No	Family	
No	No		
No	No	Family	
Yes	Yes		
No	No		
No	No		Financial
No	Yes	Family	Financial

PrecipEvent Job	PrecipEvent Legal	PrecipEvent Marital	PrecipEvent MentalH
Job			
		Marital	
			Mental Health
	Legal	Marital	
		Marital	Mental Health
			Mental Health

PrecipEvent Other	PrecipEvent Other T	PrecipEvent Physical	Language Line
			No
			Yes
			No
Other			No
			No
Other			No
Other			No
			No
			No

Interpreter #	Precipitating Event N	Story
	Caller want help with	57 year old Caucasian
	Wanted to help with	The caller, Maggie, is
	Caller is about to lose	Caller was a 42 year
	Caller is trying to get	Caller is a 25 year old
	Caller seeking help for	70 year old Caucasian
	I'm in the hospital	Caller is a 48 year old
	Losing friends and	Caller is a 31 year old
389671	15 year old son wants	Caller is a 40 year old
	Wishes to stop	Caller is a 31 year old
	caller claim to have a	Caller claimed to be a
	Wishes to stop	Caller is a 21 year old
	Caller is about to lose	Caller was a 42 year
	Caller is a male that is	Caller is a Caucasian
	Caller wanted friend	Caller was a 72 year
	Sister has a problem.	Caller is a 37 year old
	Caller wanted to be	Caller was a 41 year
	Caller's brother has	Caller was an adult
	Big loss.	Caller was a 25 year
	Caller want to stop	61 year old Caucasian

Arkansas Fiscal Year (WFY23-24)

FY-23 thru FY-24

	July	August	September	October	November	December	January	February	March	April	May	June	Totals
Intakes	18	10	14	17	19								78
Hang-up	96	94	95	101	119								505
Ind. Cas.	101	85	101	105	110								502
Lottery	117	92	63	79	57								408
Wrong#	128	115	134	163	150								690
Chat	4	4	3	5	8								24
Text	2	7	4	5	2								20
Other	21	50	118	92	128								409
Totals	487	457	532	567	593	0	0	0	0	0	0	0	2636

Problem Gamblers Helpline 11/1/2023-11/30/2023 Arkansas Report

Total Calls 593
Total LACG Intakes 19

Call Type	Call Typ	e Average Type
Hang-ups	119	20%
LACG INTAKE	19	3%
Other	128	22%
Seeking Casino Information	110	19%
Chat	8	1%
Text	2	0%
Seeking Lottery Information	57	10%
Wrong Numbers	150	25%
Total	593	100%

Suicide	Calls	Percent
No	19	100%
Past	0	0%
Present	0	0%
Total	19	100%

Caller's Subject	Calls	Percent
Brother	1	5%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	0	0%
Husband/Male sig other	1	5%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	16	84%
Sister	1	5%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	19	100%

Gambler's Gender	Calls	Percent
Female	9	47%
Male	10	53%
Unwilling/Other	0	0%
Total	19	100%

Ethnicity of Gambler	Calls	Percent
African American	7	37%
Asian American	1	5%
Caucasian	10	53%
Hispanic	1	5%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	0	0%
Total	19	100%

Precipitating Event	Calls	Percent
Financial Problems	11	58%
Marital Problems	3	16%
Family Problems	7	37%
Job Problems	1	5%
Mental Health Problems	3	16%
Physical Health Problems	0	0%
Legal Problems	1	5%
Other Problems	3	16%

^{*} Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	1	5%
Casino-Cards	0	0%
Casino-Dice	1	5%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Keno Casino-Other	0	0%
Casino-Pari-mut	0	0%
Casino-Poker	1	5%
Casino-Roulette	0	0%
Casino-Roulette Casino-Sports	0	0%
Casino-Unspec.	1	5%
Casino-Unwilling	0	0%
Casino-V. Keno	0	0%
Casino- V. Reno Casino- V. Poker	0	0%
Casino-Slots	9	47%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	0	0%
Internet-Poker Internet-Roulette	0	0%
Internet-Slots	1	5%
Internet-Sports	1	5%
Internet-Table Games	0	0%
Internet-Table Games Internet-Unspec.	2	11%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	0	0%
Lottery-Scratch Offs	0	0%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	1	5%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Kalile/30-30 Drawings Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-Siots Non-Casino-V. Poker	1	5%

Sports-Baseball	0	0%
Sports-Basktball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	0	0%
VGT-Video Gaming Terminals	0	0%
Total	19	100%

Gambler Employed	Calls	Percent
Employed	10	53%
Other	1	5%
Retired	2	11%
Unsure	0	0%
Unemployed	3	16%
Unwilling	3	16%
Total	19	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	1	5%
25-34	4	21%
35-44	8	42%
45-54	1	5%
55-64	3	16%
65+	1	5%
Unsure	0	0%
Unwilling	1	5%
Total	19	100%

Other Problems Identified	Yes		Ves No	
	Yes	Percentage	No	Percentage
Alcoholism	0	0.0%	16	84.2%
Drug Abuse	1	5.3%	15	78.9%
Depression	4	21.1%	12	63.2%
Eating Disorder	0	0.0%	16	84.2%
Overspending	4	21.1%	12	63.2%
Smoking	4	21.1%	12	63.2%
Sexual Addiction	1	5.3%	15	78.9%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	2	10.5%	11	57.9%
Alcoholism	3	15.8%	10	52.6%
Drug Abuse	2	10.5%	11	57.9%
Eating Disorder	1	5.3%	12	63.2%
Gambling	2	10.5%	11	57.9%

Misc Questions		Yes		No
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	6	32%	9	47%
Are you familiar with GA?	8	42%	9	47%
Are you a Veteran?	1	5%	14	74%
Have you ever filed bankruptcy?	1	5%	13	68%
Have you ever had credit problems?	7	37%	9	47%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	24.3	33.4
How many people depend on you (or the gambler) for	0.7	1.5
the majority of their food/shelter?		
How long have you gambled (years)?	8.9	6.7
How long has gambling caused problems in your life (years)?	5.3	7.5

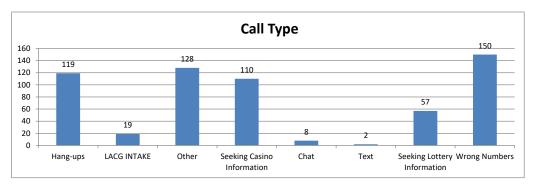
Marital Status	Calls	Percent
Cohabitating	0	0%
Divorced	0	0%
Married	8	42%
N/A	0	0%
Separated	0	0%
Single	8	42%
Widowed	0	0%
Unsure	0	0%
Unwillng/Other	3	16%
Total	19	100%

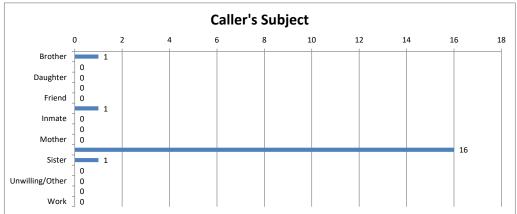
Number of Children	Calls	Percent
No children	14	74%
One Child	1	5%
Two Children	2	11%
Three Children	0	0%
Four Children	1	5%
Five Children	1	5%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	19	100%

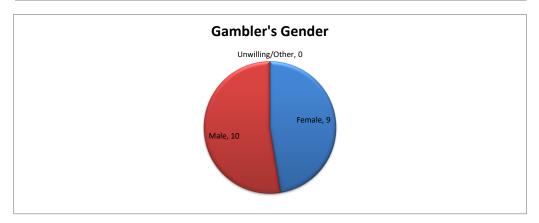
Gamblers Debt	Calls	Percent
No	6	32%
Unknown	1	5%
Unwilling	3	16%
Yes	9	47%
Total	19	100%

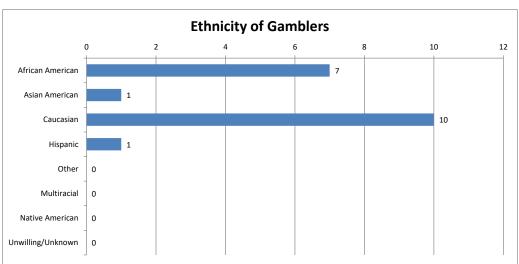
Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	0	0%
\$25,000-\$34,999	0	0%
\$35,000-49,999	1	5%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	2	11%
\$75,000-\$99,999	3	16%
above \$150,000	2	11%
less than \$5,000	0	0%
No Income	1	5%
Unknown	0	0%
Unsure	4	21%
Unwilling	6	32%
Total	19	100%

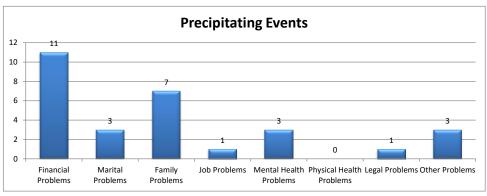
How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	2	11%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	9	47%
Lottery	1	5%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	7	37%
Total	19	100%

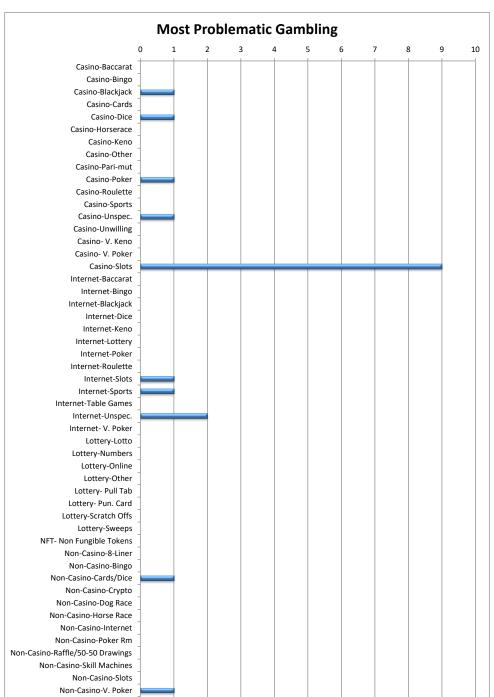




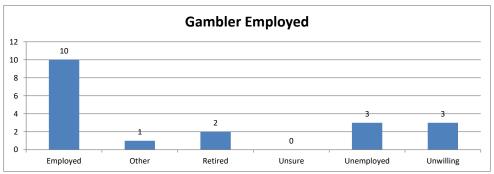




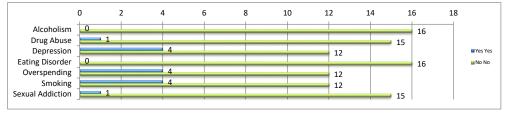


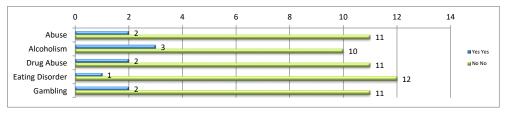


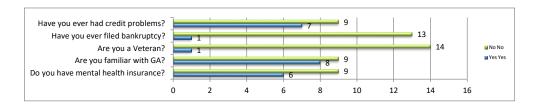


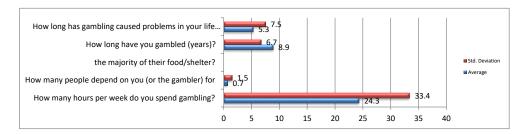


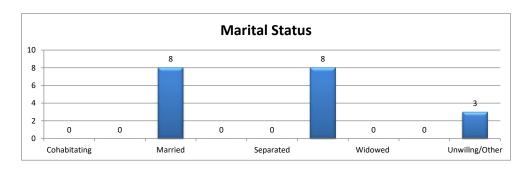


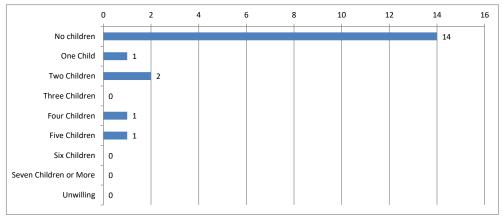


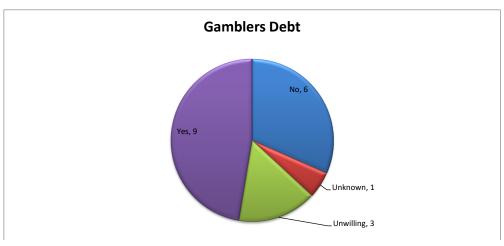


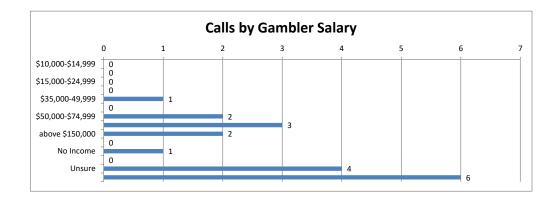


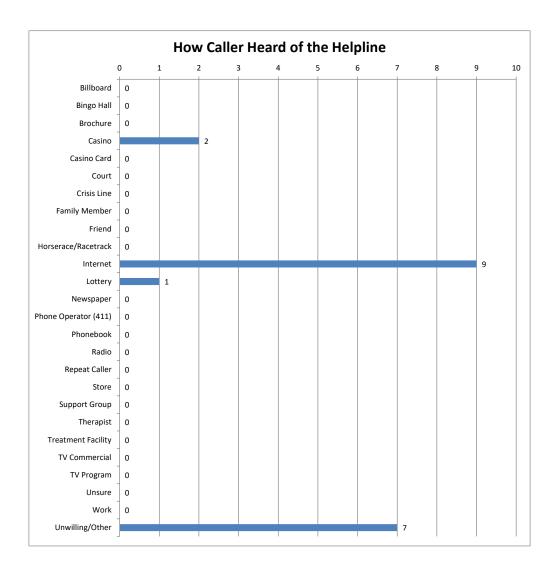












Arkansas CHAT/TEXT Report

	ReportVersion	Date and Time	PhoneWorkerName	CityName
1	NCPG Live Chat	11/1/23 22:39	Eleshia Power	
2	NCPG Live Chat	11/1/23 22:40	Eleshia Power	
3	NCPG Live Chat	11/1/23 22:40	Linda Jones	
4	NCPG Live Chat	11/3/23 16:21	Melea Allison	
5	NCPG Live Chat	11/9/23 14:22	John Jackson	
6	NCPG Text Form	11/9/23 20:03	Grace	Little Rock
7	NCPG Live Chat	11/10/23 11:22	Linda Jones	
8	NCPG Live Chat	11/11/23 21:36	Sharon Hoston	
9	1800 Gambler Text	11/23/23 21:47	Gwen Day	Little Rock
<i>10</i>	NCPG Live Chat	11/27/23 11:13	Lindsay Dowden	

CountyName	StateProvince	CountryName	PostalCode
	AR	United States	
Pulaski	AR	United States	72212
	AR	United States	
	AR	United States	
Pulaski	AR	United States	72205
	AR	United States	

Narrative	How do you feel now	Caller is calling for:	Caller is from:
Not Specified 10:39	Im very upset		Other
Ava 10:40 PM: Hello,	Im very upset		Other
Linda 10:42 PM:	Im a little upset	Loved One	NCPG
Beth 4:21 PM: Hello,	Im a little upset		Other
Malcolm 2:27 PM:	Im doing ok		Other
SMS7985 8:03 PM: I			Other
Linda 11:31 AM:	Im doing well		Other
Not Specified 9:28	Im doing ok		Other
SMS5959 9:47 PM:			Other
Not Specified 11:14	Im doing well		Casino