

Arkansas Call Report (ACR23)

Date	Intakes	Hang ups	Casino	Lottery	Wrong #	Other	Total
5/1/23	2	4	3	1	7	1	18
5/2/23	0	3	2	3	5	1	14
5/3/23	0	2	1	1	3	1	8
5/4/23	1	2	3	0	8	2	16
5/5/23	1	1	4	3	2	0	11
5/6/23	1	2	10	1	4	2	20
5/7/23	0	2	6	0	2	0	10
5/8/23	0	4	0	1	6	3	14
5/9/23	0	1	3	3	3	0	10
5/10/23	1	4	6	3	4	1	19
5/11/23	3	4	1	2	2	1	13
5/12/23	0	1	2	0	1	1	5
5/13/23	1	2	3	1	0	1	8
5/14/23	1	3	0	0	2	4	10
5/15/23	1	2	3	2	4	1	13
5/16/23	0	2	1	3	1	0	7
5/17/23	1	3	3	2	5	1	15
5/18/23	0	1	0	1	1	1	4
5/19/23	0	0	1	1	3	0	5
5/20/23	0	5	0	3	1	1	10
5/21/23	0	1	2	2	1	1	7
5/22/23	1	3	1	1	4	4	14
5/23/23	0	5	2	0	8	1	16
5/24/23	0	2	3	0	1	1	7
5/25/23	1	4	6	1	3	1	16
5/26/23	1	3	5	3	6	0	18
5/27/23	1	1	4	0	5	2	13
5/28/23	0	1	0	1	2	1	5
5/29/23	1	2	3	1	1	0	8
5/30/23	0	2	3	1	4	2	12
5/31/23	0	2	3	0	5	0	10
Total	18	74	84	41	104	35	356

[illegible]

Arkansas Fiscal Year (WFY22-23)													
FY-22 thru FY-23													
	July	August	September	October	November	December	January	February	March	April	May	June	Totals
<i>Intakes</i>	20	17	18	14	19	17	14	17	14	10	18		
<i>Hang-up</i>	105	55	85	68	118	100	130	94	104	58	74		
<i>Ind. Cas.</i>	157	110	178	139	111	149	137	142	126	125	84		
<i>Lottery</i>	170	95	79	130	252	148	188	73	73	84	41		
<i>Wrong#</i>	60	51	72	90	136	156	169	160	110	114	104		
<i>Other</i>	24	25	51	46	66	85	97	70	65	39	35		
Totals	536	353	483	487	702	655	735	556	492	430	356	0	5785

Problem Gamblers Helpline 5/1/2023-5/31/2023 Arkansas Report

Total Calls	356	
Total LACG Intakes	18	
Call Type	Call Type	Average Type
Hang-ups	74	21%
LACG INTAKE	18	5%
Other	35	10%
Seeking Casino Information	84	24%
Seeking Lottery Information	41	12%
Wrong Numbers	104	29%
Total	356	100%

Suicide	Calls	Percent
No	18	100%
Past	0	0%
Present	0	0%
Total	18	100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	1	6%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	16	89%
Sister	0	0%
Son	0	0%
Unwilling/Other	0	0%
Wife/Female sig other	1	6%
Work	0	0%
Total	18	100%

Gambler's Gender	Calls	Percent
Female	10	56%
Male	8	44%
Unwilling/Other	0	0%
Total	18	100%

Ethnicity of Gambler	Calls	Percent
African American	6	33%
Asian American	1	6%
Caucasian	7	39%
Hispanic	1	6%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	3	17%
Total	18	100%

Precipitating Event	Calls	Percent
Financial Problems	10	56%
Marital Problems	4	22%
Family Problems	5	28%
Job Problems	1	6%
Mental Health Problems	4	22%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	3	17%

* Percent greater than 100 because many individuals indicated more than one problem area.
The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Casino-Baccarat	0	0%
Casino-Bingo	0	0%
Casino-Blackjack	0	0%
Casino-Cards	0	0%
Casino-Dice	0	0%
Casino-Horserace	0	0%
Casino-Keno	0	0%
Casino-Other	0	0%
Casino-Parimut	0	0%
Casino-Poker	0	0%
Casino-Roulette	2	11%
Casino-Sports	0	0%
Casino-Unspec.	0	0%
Casino-Unwilling	0	0%
Casino- V. Keno	0	0%
Casino- V. Poker	0	0%
Casino-Slots	8	44%
Internet-Baccarat	0	0%
Internet-Bingo	0	0%
Internet-Blackjack	0	0%
Internet-Dice	0	0%
Internet-Keno	0	0%
Internet-Lottery	0	0%
Internet-Poker	1	6%
Internet-Roulette	0	0%
Internet-Slots	1	6%
Internet-Sports	2	11%
Internet-Table Games	0	0%
Internet-Unspec.	0	0%
Internet- V. Poker	0	0%
Lottery-Lotto	0	0%
Lottery-Numbers	0	0%
Lottery-Online	0	0%
Lottery-Other	0	0%
Lottery- Pull Tab	0	0%
Lottery- Pun. Card	1	6%
Lottery-Scratch Offs	1	6%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rim	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	1	6%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%
Sports-Basketball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	2	11%
VGT-Video Gaming Terminals	0	0%
Total	18	100%

Gambler Employed	Calls	Percent
Employed	12	67%
Other	0	0%
Retired	3	17%
Unsure	0	0%
Unemployed	0	0%
Unwilling	3	17%
Total	18	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	1	6%
35-44	6	33%
45-54	2	11%
55-64	4	22%
65+	1	6%
Unsure	0	0%
Unwilling	4	22%
Total	18	100%

Other Problems Identified	Yes	Percentage	No	Percentage
Alcoholism	0	0.0%	15	83.3%
Drug Abuse	0	0.0%	15	83.3%
Depression	5	27.8%	10	55.6%
Eating Disorder	1	5.6%	14	77.8%
Overspending	4	22.2%	11	61.1%
Smoking	2	11.1%	13	72.2%
Sexual Addiction	0	0.0%	14	77.8%

Problems Identified in Family	Yes	Percentage	No	Percentage
Abuse	1	5.6%	13	72.2%
Alcoholism	3	16.7%	11	61.1%
Drug Abuse	1	5.6%	13	72.2%
Eating Disorder	0	0.0%	13	72.2%
Gambling	5	27.8%	9	50.0%

Misc Questions	Yes	Percentage	No	Percentage
Do you have mental health insurance?	3	17%	12	67%
Are you familiar with GA?	4	22%	11	61%
Are you a Veteran?	0	0%	15	83%
Have you ever filed bankruptcy?	1	6%	14	78%
Have you ever had credit problems?	4	22%	11	61%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	8.3	5.8
How many people depend on you (or the gambler) for the majority of their food/shelter?	0.8	1.2
How long have you gambled (years)?	11.8	11.3
How long has gambling caused problems in your life (years)?	5.3	6.5

Marital Status	Calls	Percent
Cohabitating	1	6%
Divorced	2	11%
Married	7	39%
N/A	0	0%
Separated	1	6%
Single	5	28%
Widowed	0	0%
Unsure	0	0%
Unwilling/Other	2	11%
Total	18	100%

Number of Children	Calls	Percent
No children	12	67%
One Child	0	0%
Two Children	3	17%
Three Children	3	17%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	18	100%

Gamblers Debt	Calls	Percent
No	7	39%
Unknown	0	0%
Unwilling	3	17%
Yes	8	44%
Total	18	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$15,000-\$19,999	1	6%
\$20,000-\$24,999	1	6%
\$25,000-\$34,999	0	0%
\$35,000-\$49,999	0	0%
\$50,000-\$9,999	0	0%
\$50,000-\$74,999	2	11%
\$75,000-\$99,999	1	6%
above \$150,000	1	6%
less than \$5,000	0	0%
No Income	0	0%
Unknown	0	0%
Unsure	4	22%
Unwilling	8	44%
Total	18	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	1	6%
Bingo Hall	0	0%
Brochure	0	0%
Casino	4	22%
Casino Card	1	6%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	2	11%
Horserace/Racetrack	0	0%
Internet	6	33%
Lottery	1	6%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling/Other	3	17%
Total	18	100%

