# Problem Gamblers Helpline 3/1/2019-3/31/2019 Arkansas Report

Total Calls Total LACG Intakes	449 10	
Call Type	Call Type	Average Type
Hang-ups	80	
LACG INTAKE	10	
Other	3	
Seeking Casino Information	177	
Seeking Lottery Information	119	
Wrong Numbers	60	
Total	449	0.0%

Suicide	Calls	Percent
No	10	100%
Past	0	0%
Present	0	0%
Total	10	100%

Caller's Subject	Calls	Percent	
Brother	0	0%	
Client	0	0%	
Daughter	0	0%	
Father	0	0%	
Friend	0	0%	
Husband/Male sig other	0	0%	
Inmate	0	0%	
Misc. Family Member	0	0%	
Mother	0	0%	
Self	10	100%	
Sister	0	0%	
Son	0	0%	
Unwilling	0	0%	
Wife/Female sig other	0	0%	
Work	0	0%	
Total	10	100%	

Gambler's Gender	Calls	Percent
Female	6	60%
Male	4	40%
Unwilling	0	0%
Total	10	100%

Ethnicity of Gambler	Calls	Percent
African American	4	40%
Asian American	0	0%
Caucasian	6	60%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	0	0%
Total	10	100%

Precipitating Event	Calls	Percent
Financial Problems	8	80%
Marital Problems	0	0%
Family Problems	1	10%
Job Problems	1	10%
Mental Health Problems	0	0%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	4	40%

\* Percent greater than 100 because many individuals indicated more than one problem area. The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	0	0%
Cards	0	0%
Cards Dice/Non Casino	0	0%
Dice	1	10%
Horserace/Racetrack	0	0%
Internet	1	10%
Keno	0	0%
Lottery	0	0%
Poker	0	0%
Roulette	0	0%
Scratch-offs	2	20%
Slots	3	30%
Stocks	0	0%
Unspec Casino	1	10%
Unspec Lottery	0	0%
UnspecOther	0	0%
UnspecSports	0	0%
Unsure	0	0%
Unwilling	2	20%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	10	100%

Gambler Employed	Calls	Percent
Employed	3	30%
Other	1	10%
Retired	2	20%
Unsure	0	0%
Unemployed	2	20%
Unwilling	2	20%
Total	10	100%

Age Group of Gamblers	Calls	s Percent
13-17	0	0%
18-24	0	0%
25-34	2	20%
35-44	1	10%
45-54	3	30%
55-64	1	10%
65+	1	10%
Unsure	0	0%
Unwilling	2	20%
Total	10	100%

Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	1	13%	7	88%
Drug Abuse	0	0%	8	100%
Depression	4	50%	4	50%
Eating Disorder	0	0%	8	100%
Overspending	5	63%	3	38%
Smoking	1	13%	7	88%
Sexual Addiction	0	0%	8	100%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	1	13%	7	88%
Alcoholism	1	13%	7	88%
Drug Abuse	0	0%	8	100%
Eating Disorder	0	0%	8	100%
Gambling	1	13%	7	88%

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	2	20%	6	60%
Are you familiar with GA?	2	20%	8	80%
Are you a Veteran?	0	0%	7	70%
Have you ever filed bankruptcy?	1	10%	7	70%
Have you ever had credit problems?	4	40%	4	40%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	5.7	8.2
How many people depend on you (or the gambler) for	0.8	1.2
the majority of their food/shelter?		
How long have you gambled (years)?	12.7	13.4
How long has gambling caused problems in your life (years)?	4.9	2.7

Marital Status	Call	s Percent
Cohabitating	0	0%
Divorced	2	20%
Married	0	0%
Separated	0	0%
Single	3	30%
Widowed	1	10%
Unsure	0	0%
Unwillng	4	40%
Total	10	100%

Number of Children	Calls	Percent
No children	5	50%
One Child	1	10%
Two Children	1	10%
Three Children	1	10%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children	0	0%
Unwilling	2	20%
Total	10	100%

Gambler Debt	Calls	Percent
No	1	10%
Unknown	0	0%
Unwilling	3	30%
Yes	6	60%
Total	10	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	1	10%
\$25,000-\$34,999	1	10%
\$35,000-49,999	0	0%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	0	0%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	0	0%
Unknown	0	0%
Unsure	0	0%
Unwilling	8	80%
Total	10	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	1	10%
Casino Card	1	10%
Court	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	5	50%
Lottery	2	20%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	1	10%
Total	10	100%































