# Problem Gamblers Helpline 7/1/2019-7/31/2019 Arkansas Report

Total Calls 397
Total LACG Intakes 4

Call Type	Call Type	e Average Type
Hang-ups	63	15.9%
LACG INTAKE	4	1.0%
Other	4	1.0%
Seeking Casino Information	200	50.4%
Seeking Lottery Information	69	17.4%
Wrong Numbers	57	14.4%
Total	397	100.0%

Suicide	Calls	Percent
No	4	100%
Past	0	0%
Present	0	0%

Total 4 100%

Caller's Subject	Calls	Percent
Brother	0	0%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	0	0%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	4	100%
Sister	0	0%
Son	0	0%
Unwilling	0	0%
Wife/Female sig other	0	0%
Work	0	0%
Total	4	100%

 Gambler's Gender
 Calls
 Percent

 Female
 2
 50%

 Male
 2
 50%

 Unwilling
 0
 0%

 Total
 4
 100%

Ethnicity of Gambler	Calls	s Percent
African American	1	25%
Asian American	0	0%
Caucasian	3	75%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	0	0%
Total	1	1000/

Precipitating Event	Calls	Percent
Financial Problems	2	50%
Marital Problems	0	0%
Family Problems	1	25%
Job Problems	0	0%
Mental Health Problems	0	0%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	1	25%

<sup>\*</sup> Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	0	0%
Cards	0	0%
Cards Dice/Non Casino	0	0%
Dice	0	0%
Horserace/Racetrack	0	0%
Internet	0	0%
Keno	0	0%
Lottery	0	0%
Poker	0	0%
Roulette	0	0%
Scratch-offs	0	0%
Slots	3	75%
Stocks	0	0%
Unspec Casino	0	0%
Unspec Lottery	0	0%
UnspecOther	0	0%
UnspecSports	0	0%
Unsure	0	0%
Unwilling	1	25%
Video Poker	0	0%
Video Poker- Non Casino	0	0%

Total 4 100%

Gambler Employed	Calls	Percent
Employed	2	50%
Other	0	0%
Retired	0	0%
Unsure	0	0%
Unemployed	0	0%
Unwilling	2	50%
Total	1	100%

Total 4 100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	0	0%
35-44	0	0%
45-54	2	50%
55-64	1	25%
65+	0	0%
Unsure	0	0%
Unwilling	1	25%

Other Problems Identified	Ye	es	1	No
	Yes	Percentage	No	Percentage
Alcoholism	0	0%	3	100%
Drug Abuse	0	0%	3	100%
Depression	1	33%	2	67%
Eating Disorder	0	0%	3	100%
Overspending	1	33%	2	67%
Smoking	1	33%	2	67%
Sexual Addiction	0	0%	3	100%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	0	0%	3	100%
Alcoholism	1	33%	2	67%
Drug Abuse	0	0%	3	100%
Eating Disorder	0	0%	3	100%
Gambling	0	0%	3	100%

Misc Questions		Yes		No
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	0	0%	3	75%
Are you familiar with GA?	0	0%	3	75%
Are you a Veteran?	0	0%	3	75%
Have you ever filed bankruptcy?	0	0%	3	75%
Have you ever had credit problems?	1	25%	2	50%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	6	4.9
How many people depend on you (or the gambler) for	0.5	0.7
the majority of their food/shelter?		
How long have you gambled (years)?	8	2.8
How long has gambling caused problems in your life (years)?	7	4.2

Percent
25%
0%
0%
0%
0%
25%
0%
50%

Total 4	100%
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Number of Children	Calls	Percent
No children	1	25%
One Child	1	25%
Two Children	0	0%
Three Children	0	0%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children	0	0%
Unwilling	2	50%
T . 1	4	1000/

Gambler Debt	Calls	Percent
No	0	0%
Unknown	0	0%
Unwilling	2	50%
Yes	2	50%

Total 4 100%

Calls	Percent
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
0	0%
4	100%
	0 0 0 0 0 0 0 0 0 0 0 0 0

Total 4 100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	0	0%
Casino Card	0	0%
Court	0	0%
Family Member	0	0%
Friend	0	0%
Horserace/Racetrack	0	0%
Internet	1	25%
Lottery	0	0%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	1	25%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	2	50%

































