# Problem Gamblers Helpline 2/1/2020-2/29/2020 Arkansas Report

Total Calls 370
Total LACG Intakes 18

Call Type	Call Typ	e Average Type
Hang-ups	65	17.6%
LACG INTAKE	18	4.9%
Other	5	1.4%
Seeking Casino Information	177	47.8%
Seeking Lottery Information	69	18.6%
Wrong Numbers	36	9.7%
Total	370	100.0%

Suicide	Calls	Percent
No	18	100%
Past	0	0%
Present	0	0%
Total	18	100%

Caller's Subject	Calls	Percent
Brother	1	6%
Client	0	0%
Daughter	0	0%
Father	0	0%
Friend	1	6%
Husband/Male sig other	0	0%
Inmate	0	0%
Misc. Family Member	0	0%
Mother	0	0%
Self	15	83%
Sister	0	0%
Son	0	0%
Unwilling	0	0%
Wife/Female sig other	1	6%
Work	0	0%
Total	18	100%

Gambler's Gender	Calls	Percent
Female	7	39%
Male	11	61%
Unwilling	0	0%
Total	18	100%

Ethnicity of Gambler	Calls	Percent
African American	9	50%
Asian American	0	0%
Caucasian	7	39%
Hispanic	0	0%
Other	0	0%
Multiracial	0	0%
Native American	0	0%
Unwilling/Unknown	2	11%
Total	18	100%

Precipitating Event	Calls	Percent
Financial Problems	13	72%
Marital Problems	4	22%
Family Problems	3	17%
Job Problems	0	0%
Mental Health Problems	4	22%
Physical Health Problems	0	0%
Legal Problems	0	0%
Other Problems	2	11%

<sup>\*</sup> Percent greater than 100 because many individuals indicated more than one problem area.

The percent associated with each type of gambling indicates what percent of all the callers indicated that form of gambling was a problem for them.

Most Problematic Gambling	Calls	Percent
Baccarat	0	0%
Bingo	0	0%
Blackjack	2	11%
Cards	0	0%
Cards Dice/Non Casino	0	0%
Dice	0	0%
Horserace/Racetrack	0	0%
Internet	1	6%
Keno	0	0%
Lottery	0	0%
N/A	0	0%
Poker	2	11%
Roulette	0	0%
Scratch-offs	0	0%
Slots	7	39%
Stocks	0	0%
Unspec Casino	3	17%
Unspec Lottery	0	0%
UnspecOther	0	0%
UnspecSports	0	0%
Unsure	0	0%
Unwilling	3	17%
Video Poker	0	0%
Video Poker- Non Casino	0	0%
Total	18	100%

Gambler Employed	Calls	Percent
Employed	11	61%
Other	0	0%
Retired	0	0%
Unsure	0	0%
Unemployed	0	0%
Unwilling	7	39%
Total	18	100%

Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	0	0%
25-34	3	17%
35-44	5	28%
45-54	5	28%
55-64	2	11%
65+	0	0%
Unsure	0	0%
Unwilling	3	17%
Total	18	100%

Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	0	0%	12	100%
Drug Abuse	0	0%	12	10%
Depression	4	33%	8	67%
Eating Disorder	0	0%	12	100%
Overspending	5	42%	7	58%
Smoking	2	17%	9	75%
Sexual Addiction	0	0%	12	100%

Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	0	0%	11	100%
Alcoholism	2	18%	9	82%
Drug Abuse	1	9%	10	91%
Eating Disorder	0	0%	11	100%
Gambling	2	18%	9	82%

Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	2	11%	10	56%
Are you familiar with GA?	4	22%	13	72%
Are you a Veteran?	1	6%	10	56%
Have you ever filed bankruptcy?	2	11%	10	56%
Have you ever had credit problems?	4	22%	8	44%

Gambling Activity	Average	Std. Deviation
How many hours per week do you spend gambling?	9.5	16.9
How many people depend on you (or the gambler) for	1.3	2.1
the majority of their food/shelter?		
How long have you gambled (years)?	11.3	8.9
How long has gambling caused problems in your life (years)?	4.4	7.8

Marital Status	Calls	Percent
Cohabitating	1	6%
Divorced	1	6%
Married	5	28%
N/A	0	0%
Separated	1	6%
Single	5	28%
Widowed	0	0%
Unsure	0	0%
Unwillng	5	28%
Total	18	100%

Number of Children	Calls	Percent
No children	8	44%
One Child	1	6%
Two Children	0	0%
Three Children	0	0%
Four Children	1	6%
Five Children	2	11%
Six Children	0	0%
Seven Children	0	0%
Unwilling	6	33%
Total	18	100%

Gambler Debt	Calls	Percent
No	1	6%
Unknown	0	0%
Unwilling	7	39%
Yes	10	56%
Total	18	100%

Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	1	6%
\$15,000-\$24,999	0	0%
\$25,000-\$34,999	0	0%
\$35,000-49,999	0	0%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	1	6%
\$75,000-\$99,999	2	11%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	0	0%
Unknown	0	0%
Unsure	0	0%
Unwilling	14	78%
Total	18	100%

How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	1	6%
Casino	6	33%
Casino Card	2	11%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%
Friend	1	6%
Horserace/Racetrack	0	0%
Internet	5	28%
Lottery	0	0%
Newspaper	0	0%
Phone Operator (411)	0	0%
Phonebook	0	0%
Radio	0	0%
Repeat Caller	0	0%
Store	0	0%
Support Group	0	0%
Therapist	0	0%
Treatment Facility	0	0%
TV Commercial	0	0%
TV Program	0	0%
Unsure	0	0%
Work	0	0%
Unwilling	3	17%
Total	18	100%

































