

Arkansas Call Report (ACR23)

Date	Intakes	Hang ups	Casino	Lottery	Wrong #	Other	Total
4/1/23	0	5	2	2	5	2	16
4/2/23	0	2	2	3	3	0	10
4/3/23	1	4	5	1	7	0	18
4/4/23	1	0	6	8	4	2	21
4/5/23	1	3	4	2	5	0	15
4/6/23	0	0	3	7	6	0	16
4/7/23	0	0	7	2	5	1	15
4/8/23	0	2	3	1	2	4	12
4/9/23	1	1	4	1	3	1	11
4/10/23	0	3	4	1	9	1	18
4/11/23	0	1	7	2	6	1	17
4/12/23	1	2	5	3	2	0	13
4/13/23	0	3	4	2	5	2	16
4/14/23	1	4	3	5	3	1	17
4/15/23	0	3	4	2	2	4	15
4/16/23	0	1	5	1	1	2	10
4/17/23	0	3	4	5	3	2	17
4/18/23	0	1	3	2	5	0	11
4/19/23	0	1	7	3	1	1	13
4/20/23	0	1	5	1	7	1	15
4/21/23	1	3	4	3	5	0	16
4/22/23	1	1	5	2	3	2	14
4/23/23	0	1	3	7	4	3	18
4/24/23	0	2	1	1	3	1	8
4/25/23	0	2	5	4	1	2	14
4/26/23	0	3	2	3	4	1	13

4/27/23	0	2	3	2	4	1	12
4/28/23	1	0	3	6	3	1	14
4/29/23	0	1	6	1	1	1	10
4/30/23	1	3	6	1	2	2	15
Total	10	58	125	84	114	39	430

	Arkansas Intake Data Report (AIDR23)			
	Call Date Start	Time Start	Time End	Duration
1	04/03/2023	9h 33m 16s 0ms	9h 44m 6s 0ms	10m 50s 0ms
2	04/04/2023	10h 44m 39s 0ms	11h 3m 50s 0ms	19m 11s 0ms
3	04/05/2023	18h 31m 49s 0ms	18h 45m 26s 0ms	13m 37s 0ms
4	04/09/2023	23h 56m 17s 0ms	14m 12s 0ms	17m 55s 0ms
5	04/12/2023	15h 4m 27s 0ms	15h 9m 49s 0ms	5m 22s 0ms
6	04/14/2023	8h 28m 33s 0ms	8h 41m 23s 0ms	12m 50s 0ms
7	04/21/2023	2h 19m 45s 0ms	2h 34m 32s 0ms	14m 47s 0ms
8	04/22/2023	16h 46m 17s 0ms	16h 53m 0s 0ms	6m 43s 0ms
9	04/28/2023	11h 38m 45s 0ms	12h 6m 29s 0ms	27m 44s 0ms
10	04/30/2023	18h 55m 16s 0ms	19h 25m 2s 0ms	29m 46s 0ms

HS Name	Repeat Caller	Opening Words	Callers Location
Perry Childress	No	I was calling for my Gr	Home
J' Andria Jagers	No	I need some help to sto	Airport
Iberia Watley	No	What services do you h	Home
Sharon Hoston	No	I'm looking for a gamb	Home
Jessica Register	No	I need help to stop gam	Home
Gregory Below	No	How can you help me?	Home
Sharon Hoston	No	I have a gambling addi	Home
Jasmine Sherman	No	I think I have problem	Home
Brian Connell	No	I need some help.	Home
J' Andria Jagers	Yes	I need help to stop gam	Home

Crisis Suicide	Suicide	Callers Gender	Callers Age Range
	No	Male	Unwilling
	No	Male	35-44
	No	Male	18-24
	No	Female	65+
	No	Female	55-64
	No	Male	65+
	No	Male	25-34
	No	Female	Unwilling
	No	Female	35-44
	No	Female	Unwilling

Callers Age	Callers City	Callers State	Callers County
Unwilling	Mill Hall	Pennsylvania	Clinton
37	Fort Smith	Arkansas	Sebastian
21	Russellville	Arkansas	Pope
69	Mountain Home	Arkansas	Baxter
63	Madisonville	Kentucky	Hopkins
65	Springdale	Arkansas	Washington
33	Little Rock	Arkansas	Pulaski
Unwilling	Little Rock	Arkansas	Pulaski
40	Gravette	Arkansas	Benton
Unwilling	Marvell	Arkansas	Phillips

Callers Ethnicity	Callers Subject	Gamblers Gender	Gambler Age
Caucasian	Self	Male	72
Hispanic	Self	Male	37
Caucasian	Self	Male	21
Caucasian	Self	Female	69
Caucasian	Self	Female	63
Hispanic	Self	Male	65
African American	Self	Male	33
African American	Self	Female	Unwilling
Caucasian	Self	Female	40
African American	Self	Female	Unwilling

Gambler Age Range	Gamblers Ethnicity	Gamblers City	Gamblers State
65+	Caucasian	Mill Hall	Pennsylvania
35-44	Hispanic	Fort Smith	Arkansas
18-24	Caucasian	Russellville	Arkansas
65+	Caucasian	Mountain Home	Arkansas
55-64	Caucasian	Madisonville	Kentucky
65+	Hispanic	Springdale	Arkansas
25-34	African American	Little Rock	Arkansas
Unwilling	African American	Little Rock	Arkansas
35-44	Caucasian	Gravette	Arkansas
Unwilling	African American	Marvell	Arkansas

Gamblers County	Gambling Location	Length of Gambling	Length of Problem
Clinton	Store	15	15
Sebastian	Casino	10	6
Pope	Internet	2	1
Baxter	Casino	20	5
Hopkins	Casino	0	0
Washington	Casino	19	19
Pulaski	Casino	10	3
Pulaski	Casino	4	1
Benton	Internet	6	6
Phillips	Casino	1	1

Main GP	Casino Hours	Drinks Per Hour	Marital Status
Lottery - Scratch Offs	7	0	Single
Casino - Slots	8	0	Single
Internet - Sports	7	0	Single
Casino - Slots	5	0	Widowed
Casino - Slots	0	0	Widowed
Casino - Slots	8	0	Married
Casino - Slots	1	1	Married
Casino - Slots	20	0	Single
Internet - Slots	20	0	Divorced
Casino - Slots	1	0	Single

Gambler Children	Number of Children	Gambler Employed	Gambler Occupation
Yes	2	Retired	Retired
No	0	Employed	Restaurant manager
No	0	Employed	military
Yes	1	Retired	coding supervisor in
Unwilling	0	Unwilling	Unwilling
Yes	1	Unemployed	Retired
Yes	3	Employed	librarian
No	0	Other	Self employed
Yes	3	Employed	Education
Yes	0	Unemployed	Unemployed

EAP	Gambler Debt	Gambler Retired	Amount of Debt
	Yes	Retired	\$30,001 - \$50,000
No	Yes		\$10,001 - \$15,000
Yes	No		none
	Yes		\$20,001 - \$30,000
	Unwilling		Unwilling
	No	Retired	Under \$250
	Yes		\$251 - \$500
No	No		Unwilling
No	Yes		\$1,001 - \$5,000
No	No	Disabled	none

Gambles Salary	OPG Alcohol	OPG Depression	OPG Drugs
\$50,000 - \$74,999	No	No	No
Unwilling	No	Yes	No
\$25,000 - \$34,999	No	No	No
\$50,000 - \$74,999	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
Unwilling	No	No	No
\$35,000 - \$49,999	No	No	No
Unwilling	No	No	No
\$50,000 - \$74,999	No	Yes	No
\$50,000 - \$74,999	No	Yes	No

OPG EatingDisorder	OPG Overspend	OPG Smoking	Veteran?
No	No	No	No
No	Yes	No	No
No	No	Yes	No
No	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	No	No
No	No	No	No
Yes	Yes	Yes	No
No	Yes	No	Yes

Mental Seen DR	CallerFamil w GA	Gambler Bankrupt	Gambler Credit Pro
No	1	No	Yes
No	0	No	Yes
No	0	No	No
No	0	No	No
Unwilling	0	Unwilling	Unwilling
No	0	No	No
No	1	No	No
No	0	No	No
No	1	Yes	Yes
Yes	0	No	No

FHG Abuse	FHG Alcohol	FHG Drugs	FHG EatingDisorder
No	No	No	No
No	No	No	No
No	Yes	Yes	No
No	No	No	No
Unwilling	Unwilling	Unwilling	Unwilling
No	No	No	No
No	No	No	No
No	No	No	No
Yes	Yes	Yes	Yes
No	No	No	No

FHG Gambling	FHG Other	cg emotional	cg financial
No	No	In a Safe Place	Used Savings
No	No	Depression	Paying Bill Problems
No	No	In a Safe Place	
No	No	In a Safe Place	Used Savings
Unwilling	Unwilling	In a Safe Place	Used Savings
No	No		Used Savings
No	No	In a Safe Place	Paying Bill Problems
No	No	In a Safe Place	
Yes	No	Depression	Used Savings
No	No	Depression	Used Savings

cg interpersonal	cg legal	cg substance	cg workschool
Family Conflict			
Family Conflict			Problem w/job
Family Conflict			
			Problem w/job

Referrals	Caller12Step	Number Called	Caller Heard of Help
GA	No	1-800-522-4700	Internet
Internet Resources	No	1-800-522-4700	Casino
Treatment Provider	No	1-800-522-4700	Internet
GA	No	1-800-522-4700	Internet
Warm Transfer to the	No	1-800-522-4700	Internet
GA	No	1-800-522-4700	Casino
Treatment Provider	No	1-800-522-4700	Internet
Treatment Provider	No	1-800-522-4700	Unwilling
Internet Resources	GA	1-800-522-4700	Internet
Treatment Provider	No	1-800-522-4700	Internet

Agree to be called	Agree to call back	PrecipEvent Family	PrecipEvent Financial
No	No		
No	Yes	Family	Financial
No	No	Family	Financial
No	Yes		Financial
No	No		Financial
No	No		
No	Yes		Financial
No	No		
No	No	Family	Financial
Yes	Yes	Family	

PrecipEvent Job	PrecipEvent Legal	PrecipEvent Marital	PrecipEvent MentalH
			Mental Health
Job			
			Mental Health
			Mental Health

PrecipEvent Other	PrecipEvent Other T	PrecipEvent Physical	Language Line
			No
			No
			No
			No
			No
Other			No
			No
Other			No
			No
			No

Interpreter #	Precipitating Event N	Story
	The caller was calling	The caller was a male
	Caller needs help with	Caller was a 37 year
	wants to get gambling	This caller is a 21-
	caller seeking help for	69 year old female
	Caller is using life	Caller was a 63 year
N/A	Caller was calling	Caller was calling to
	Caller want help with	33 year old African
	Caller seeking	Caller was a African
	Caller wants to stop	Caller was a
	Caller has been hiding	Caller was an African

Arkansas Fiscal Year (WFY22-23)													
FY-22 thru FY-23													
	July	August	September	October	November	December	January	February	March	April	May	June	Totals
<i>Intakes</i>	20	17	18	14	19	17	14	17	14	10			
<i>Hang-up</i>	105	55	85	68	118	100	130	94	104	58			
<i>Ind. Cas.</i>	157	110	178	139	111	149	137	142	126	125			
<i>Lottery</i>	170	95	79	130	252	148	188	73	73	84			
<i>Wrong#</i>	60	51	72	90	136	156	169	160	110	114			
<i>Other</i>	24	25	51	46	66	85	97	70	65	39			
Totals	536	353	483	487	702	655	735	556	492	430	0	0	5429

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Lottery-Scratch Offs	1	10%
Lottery-Sweeps	0	0%
NFT- Non Fungible Tokens	0	0%
Non-Casino-8-Liner	0	0%
Non-Casino-Bingo	0	0%
Non-Casino-Cards/Dice	0	0%
Non-Casino-Crypto	0	0%
Non-Casino-Dog Race	0	0%
Non-Casino-Horse Race	0	0%
Non-Casino-Internet	0	0%
Non-Casino-Poker Rm	0	0%
Non-Casino-Raffle/50-50 Drawings	0	0%
Non-Casino-Skill Machines	0	0%
Non-Casino-Slots	0	0%
Non-Casino-V. Poker	0	0%
Non-Casino-Video Gaming	0	0%
Sports-Baseball	0	0%
Sports-Basketball	0	0%
Sports-Casino	0	0%
Sports-Cock Fight	0	0%
Sports-Fantasy	0	0%
Sports-Football	0	0%
Sports-Hockey	0	0%
Sports-Other	0	0%
Sports-Soccer	0	0%
Sports-Unspec.	0	0%
Stock Market- Bus Risk	0	0%
Stock Market-Day Trade	0	0%
Stock Market-Margin	0	0%
Stock Market-Options	0	0%
Stock Market-Other	0	0%
Stock Market-Stocks	0	0%
Stock Market-Unspec.	0	0%
Unspec./Unwilling/Other	0	0%
VGT-Video Gaming Terminals	0	0%
Total	10	100%
Gambler Employed	Calls	Percent
Employed	4	40%
Other	1	10%
Retired	2	20%
Unsure	0	0%
Unemployed	2	20%
Unwilling	1	10%
Total	10	100%
Age Group of Gamblers	Calls	Percent
13-17	0	0%
18-24	1	10%
25-34	1	10%
35-44	2	20%
45-54	0	0%
55-64	1	10%
65+	3	30%
Unsure	0	0%
Unwilling	2	20%

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Total	10	100%		
Other Problems Identified	Yes		No	
	Yes	Percentage	No	Percentage
Alcoholism	0	0.0%	9	90.0%
Drug Abuse	0	0.0%	9	90.0%
Depression	3	30.0%	6	60.0%
Eating Disorder	1	10.0%	8	80.0%
Overspending	3	30.0%	6	60.0%
Smoking	2	20.0%	7	70.0%
Sexual Addiction	1	10.0%	8	80.0%
Problems Identified in Family	Yes		No	
	Yes	Percentage	No	Percentage
Abuse	1	10.0%	8	80.0%
Alcoholism	2	20.0%	7	70.0%
Drug Abuse	2	20.0%	7	70.0%
Eating Disorder	1	10.0%	8	80.0%
Gambling	1	10.0%	8	80.0%
Misc Questions	Yes		No	
	Yes	Percentage	No	Percentage
Do you have mental health insurance?	2	20%	7	70%
Are you familiar with GA?	3	30%	6	60%
Are you a Veteran?	1	10%	8	80%
Have you ever filed bankruptcy?	1	10%	8	80%
Have you ever had credit problems?	3	30%	6	60%
Gambling Activity	Average	Std. Deviation		
How many hours per week do you spend gambling?	7.7	7.1		
How many people depend on you (or the gambler) for the majority of their food/shelter?	1	1.2		
How long have you gambled (years)?	9.7	7.1		
How long has gambling caused problems in your life (years)?	6.3	6.5		
Marital Status	Calls	Percent		
Cohabiting	0	0%		
Divorced	1	10%		
Married	2	20%		
N/A	0	0%		
Separated	0	0%		
Single	5	50%		
Widowed	2	20%		
Unsure	0	0%		
Unwillng/Other	0	0%		
Total	10	100%		
Number of Children	Calls	Percent		

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No children	5	50%
One Child	2	20%
Two Children	1	10%
Three Children	2	20%
Four Children	0	0%
Five Children	0	0%
Six Children	0	0%
Seven Children or More	0	0%
Unwilling	0	0%
Total	10	100%
Gamblers Debt	Calls	Percent
No	4	40%
Unknown	0	0%
Unwilling	1	10%
Yes	5	50%
Total	10	100%
Calls by Gambler Salary	Calls	Percent
\$10,000-\$14,999	0	0%
\$100,000-\$149,999	0	0%
\$15,000-\$24,999	0	0%
\$25,000-\$34,999	1	10%
\$35,000-49,999	1	10%
\$5,000-\$9,999	0	0%
\$50,000-\$74,999	4	40%
\$75,000-\$99,999	0	0%
above \$150,000	0	0%
less than \$5,000	0	0%
No Income	0	0%
Unknown	0	0%
Unsure	0	0%
Unwilling	4	40%
Total	10	100%
How Caller Heard of Problem Gamblers Helpline	Calls	Percent
Billboard	0	0%
Bingo Hall	0	0%
Brochure	0	0%
Casino	2	20%
Casino Card	0	0%
Court	0	0%
Crisis Line	0	0%
Family Member	0	0%

\$100
\$20
\$10
\$5
\$2
\$1
\$0.50
\$0.25
\$0.10
\$0.05
\$0.02
\$0.01

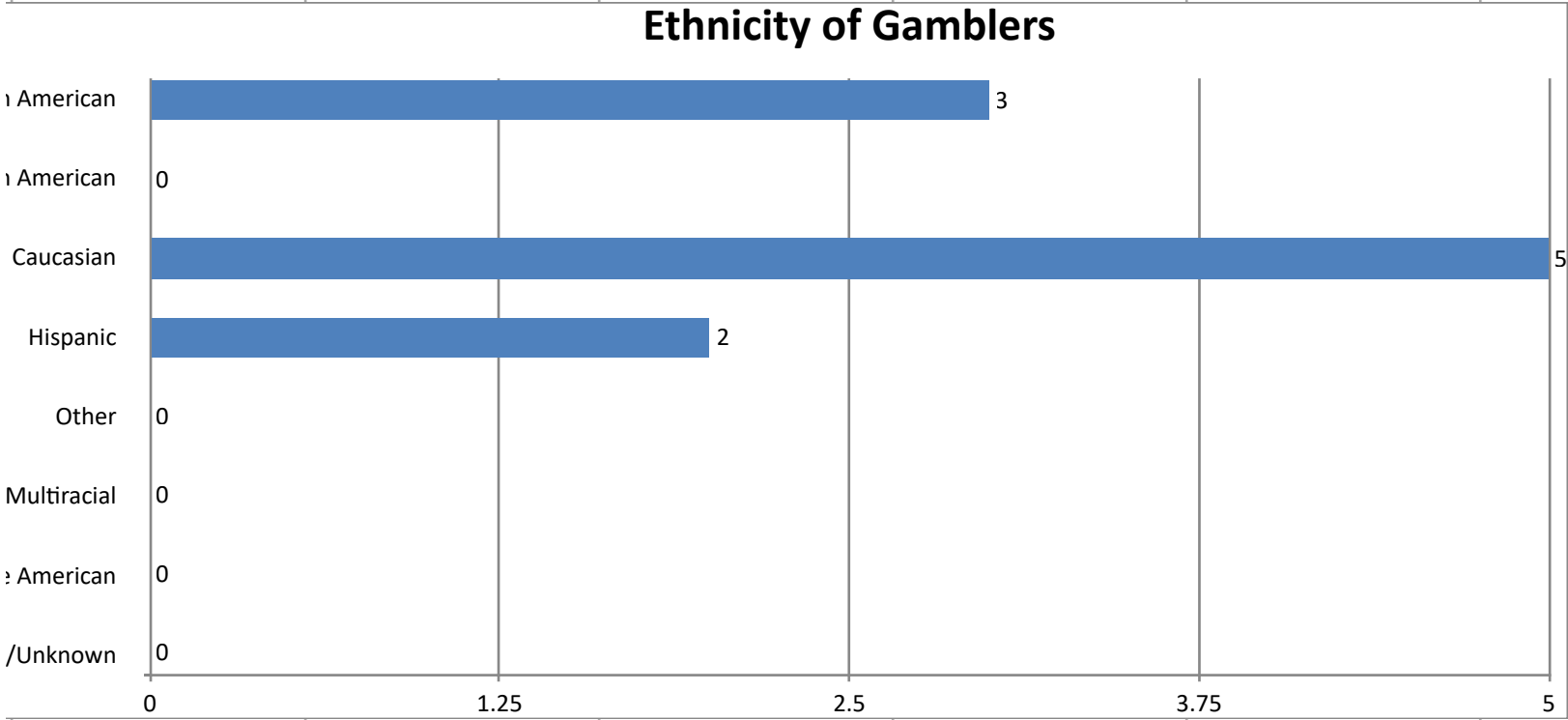
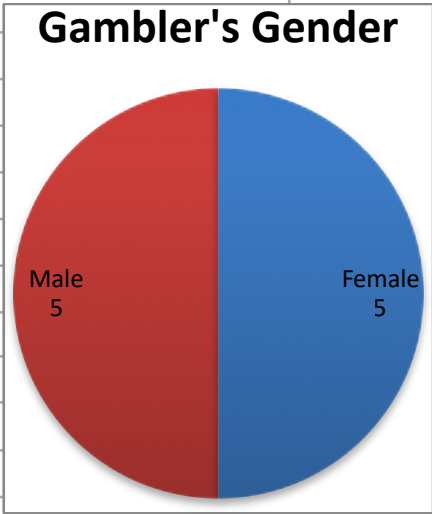
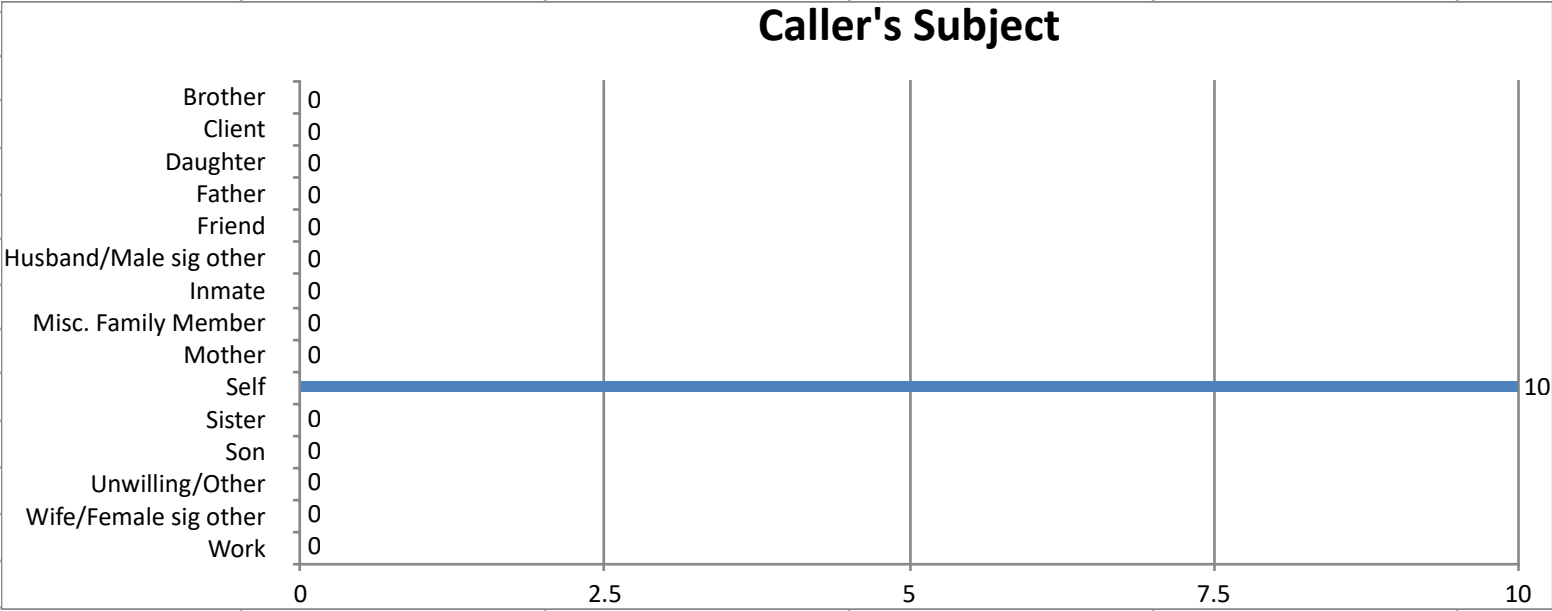
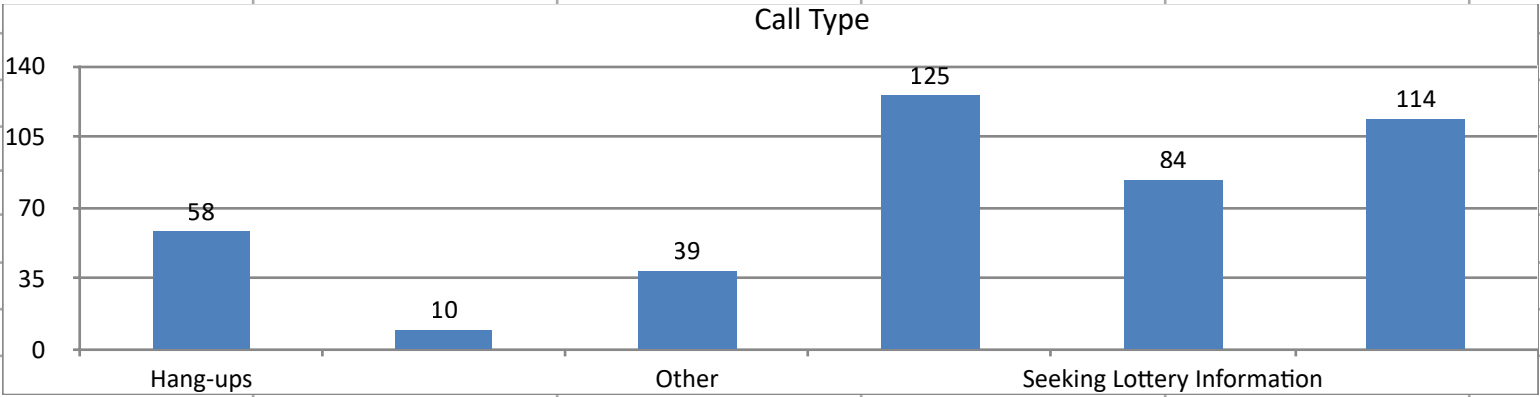
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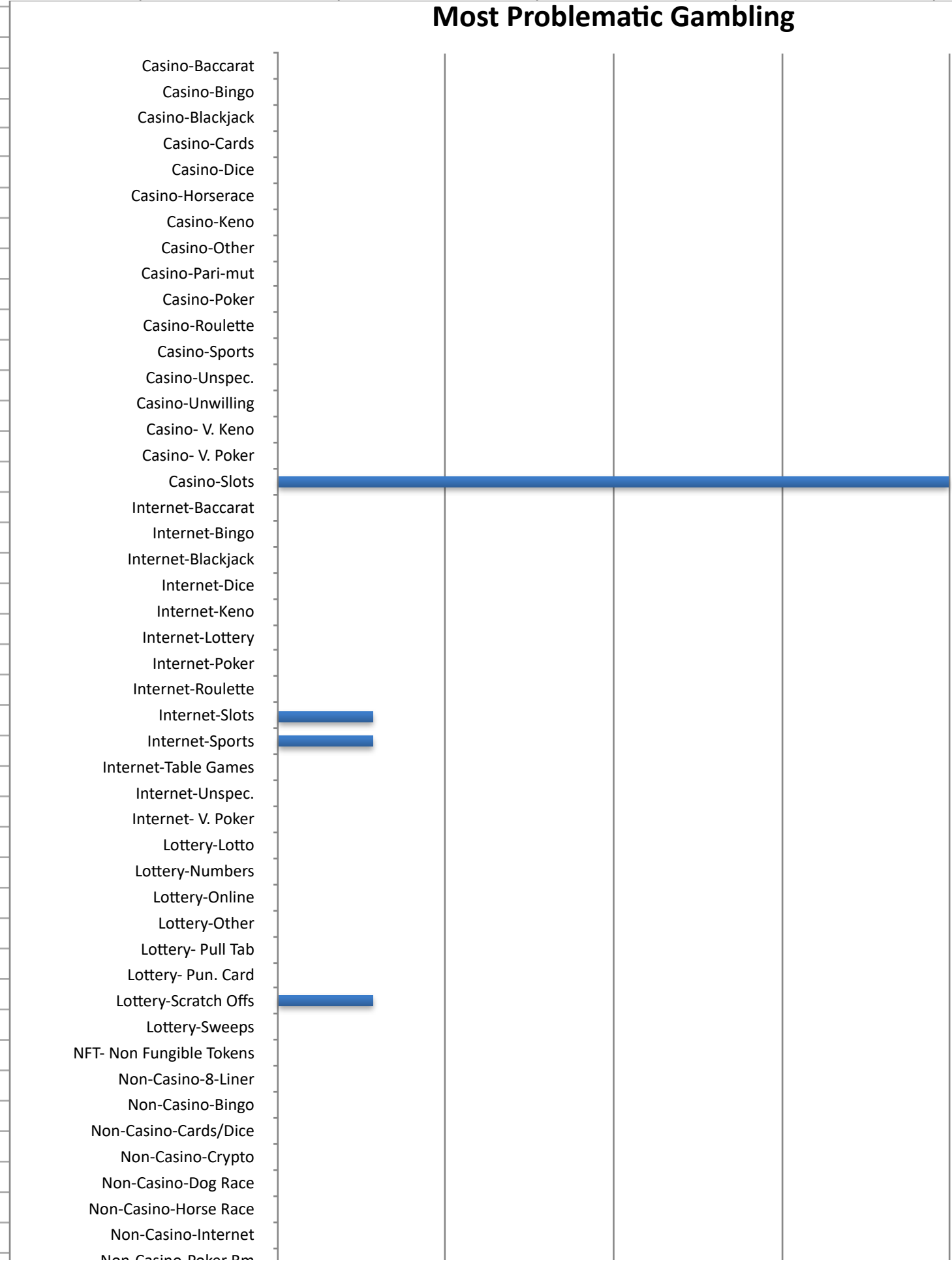
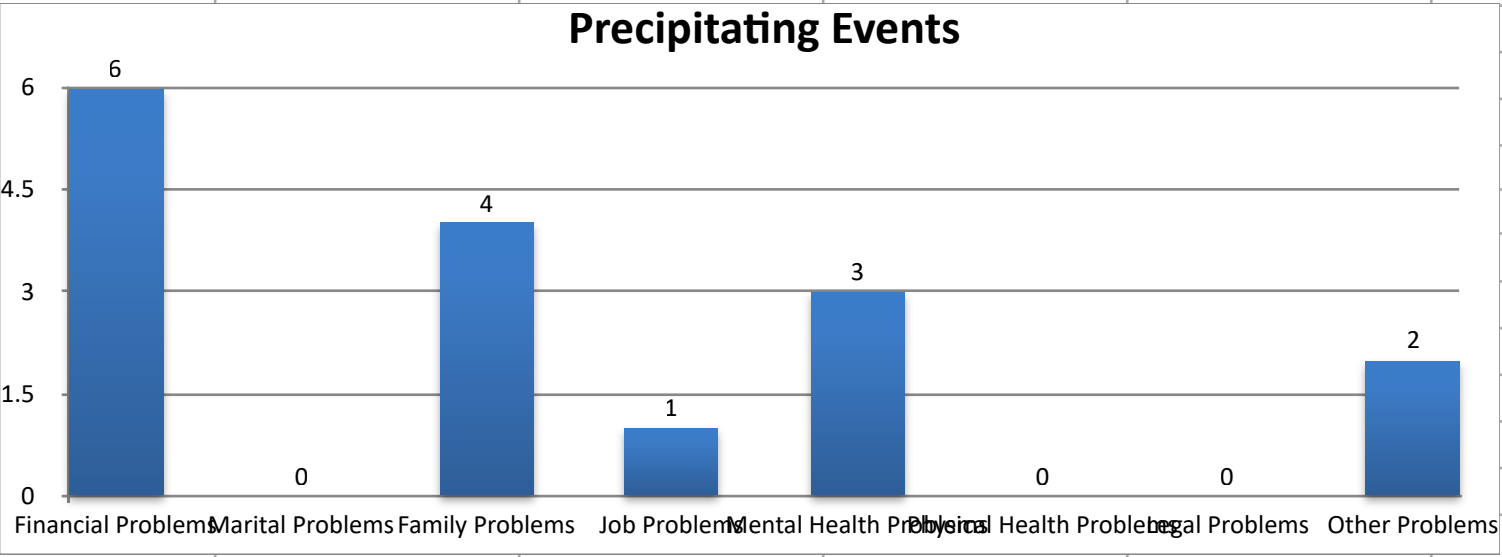
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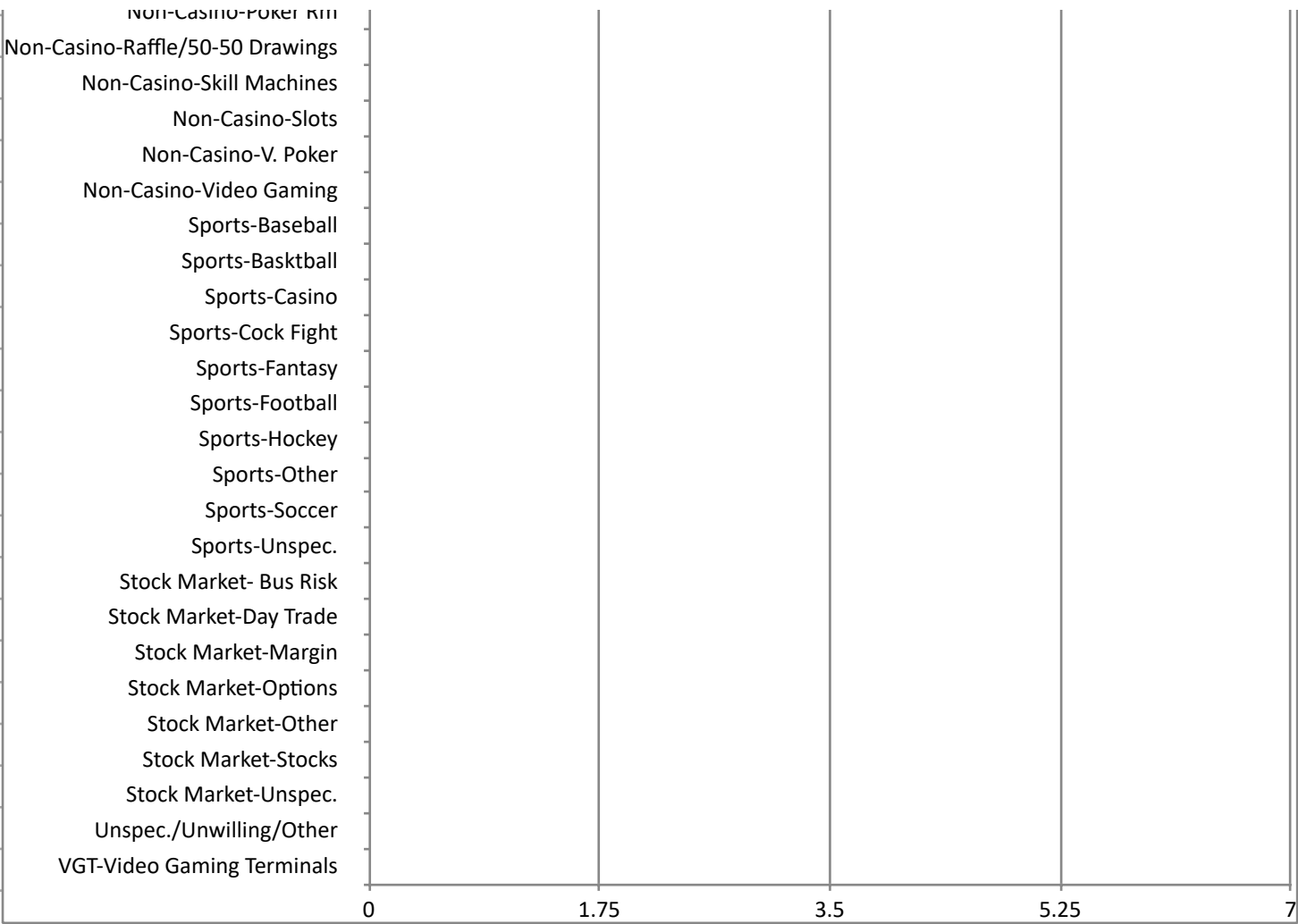
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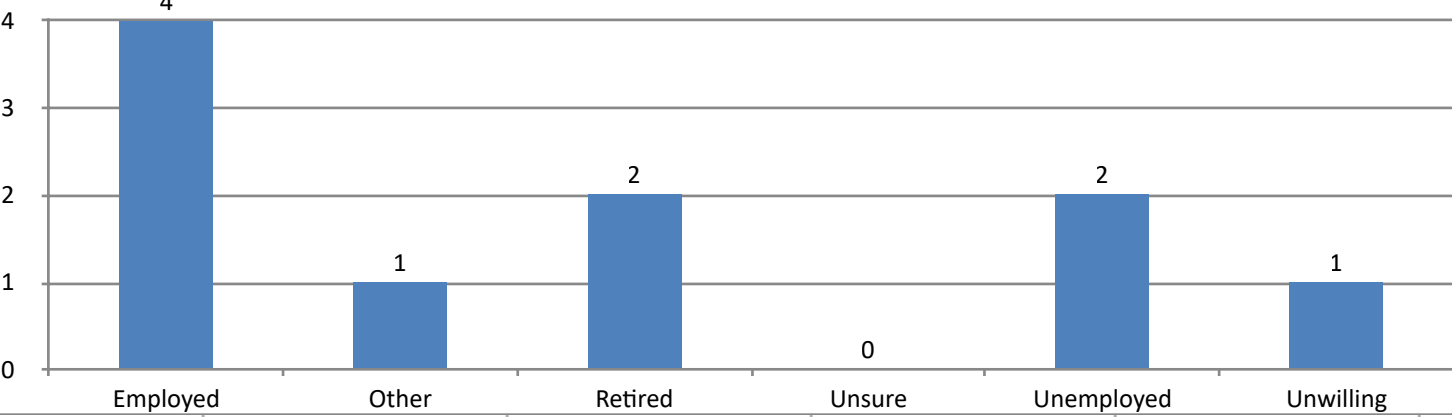
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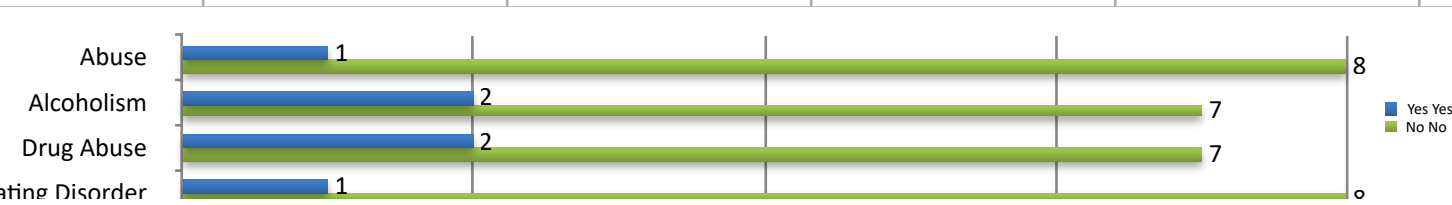
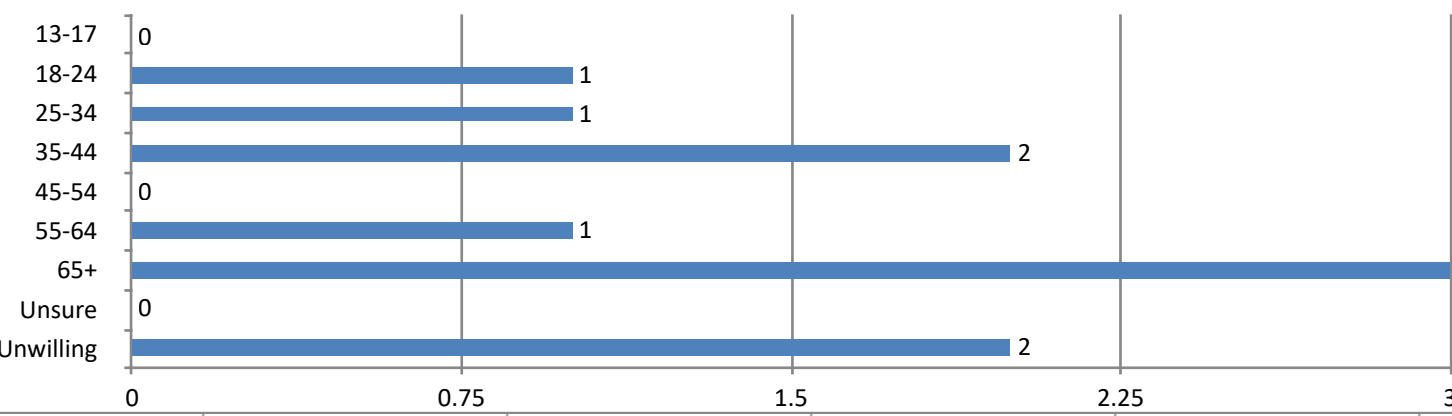
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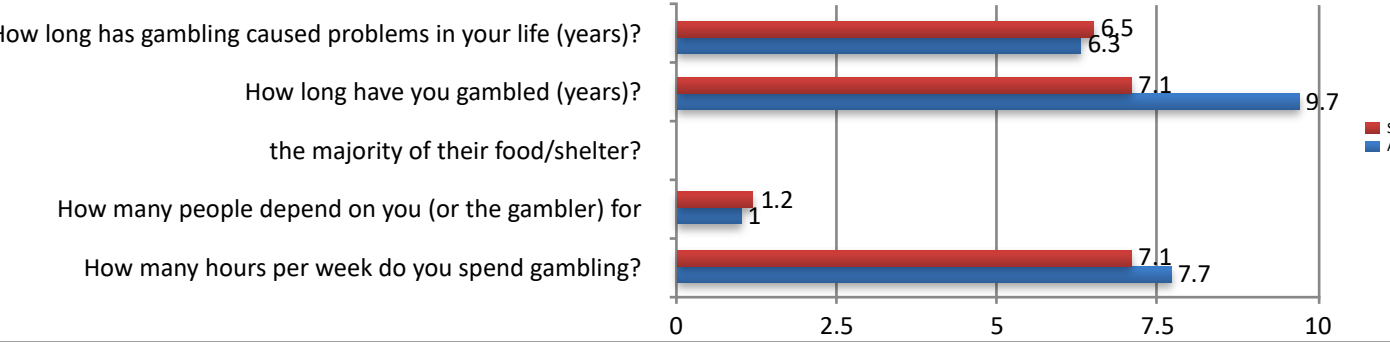
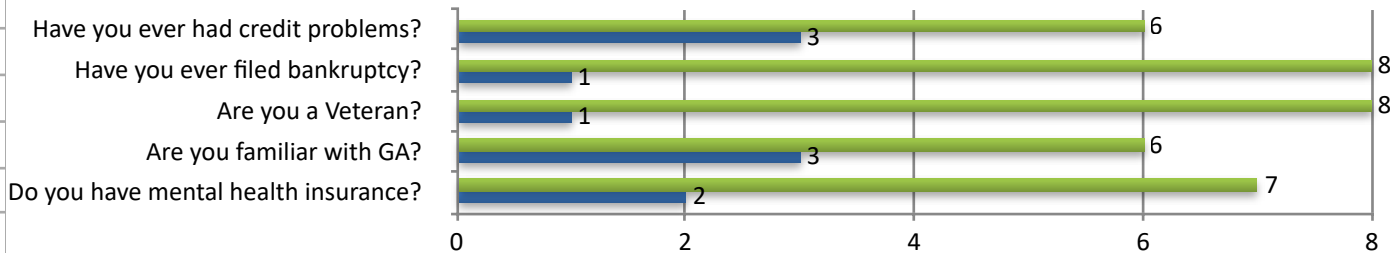
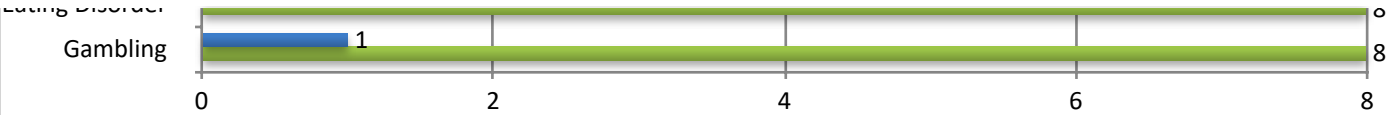
Gambler Employed



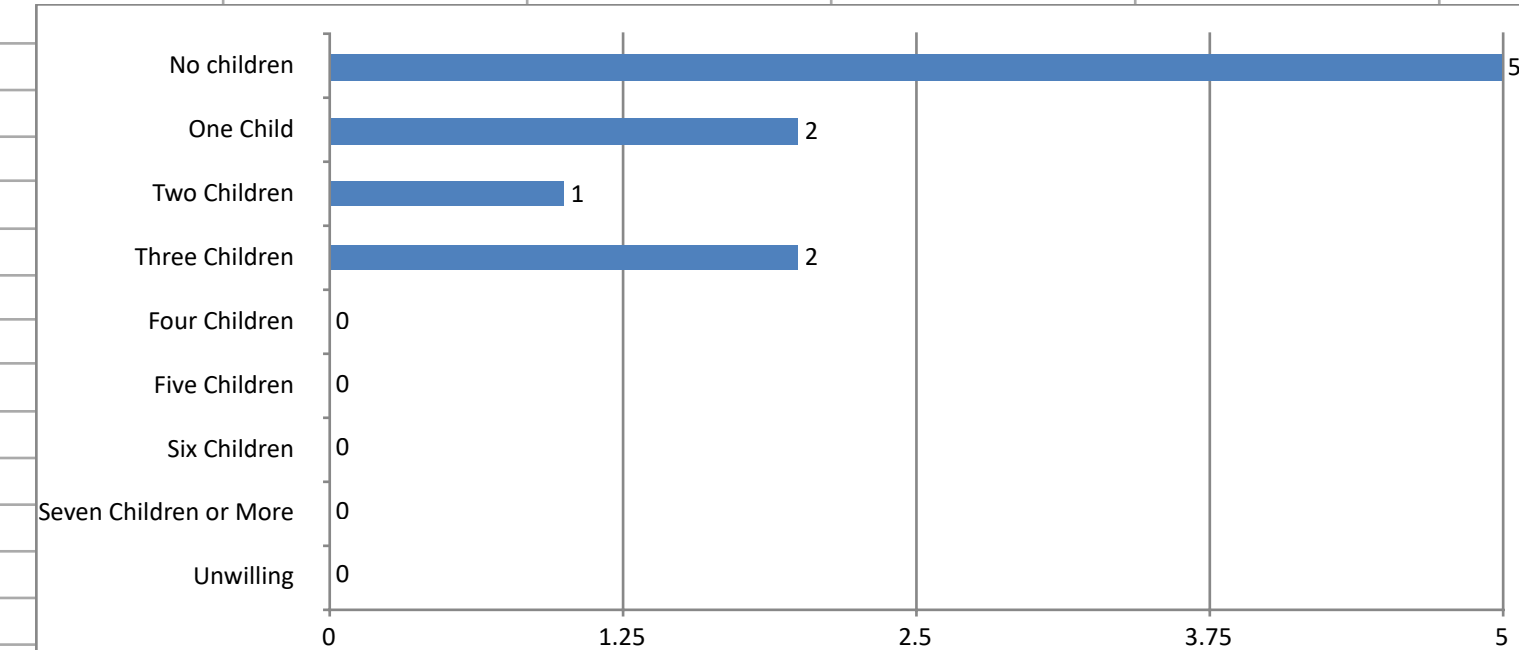
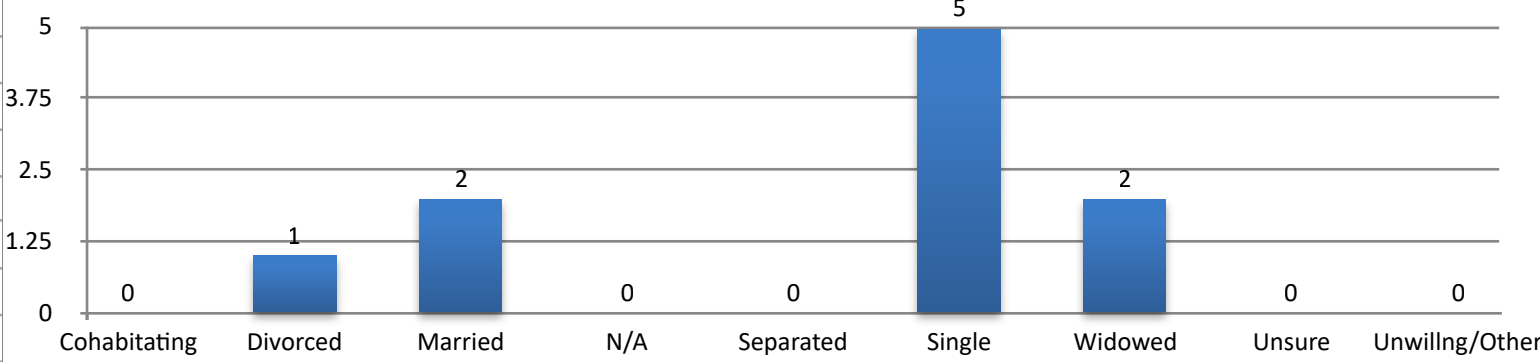
Age Group of Gamblers



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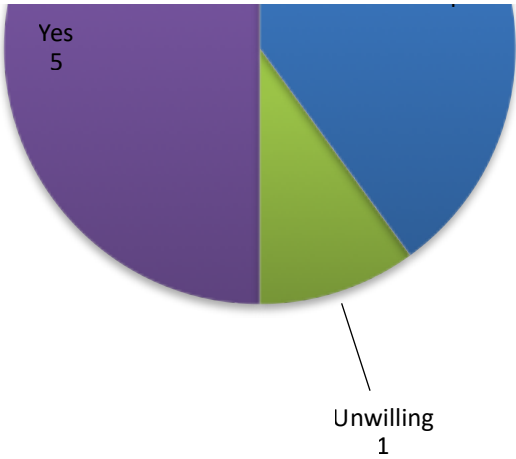
Marital Status



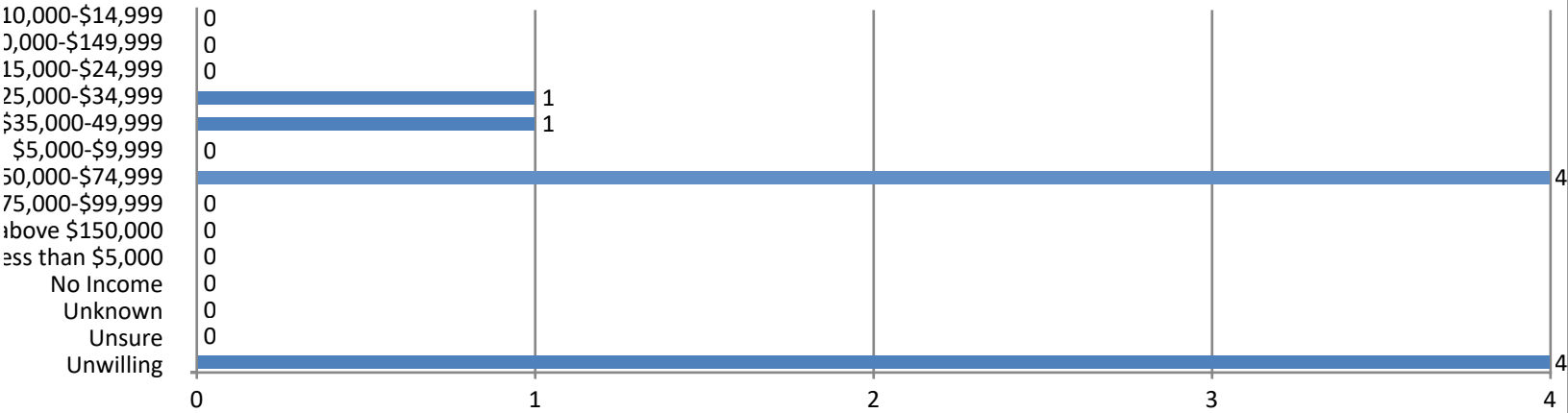
Gamblers Debt



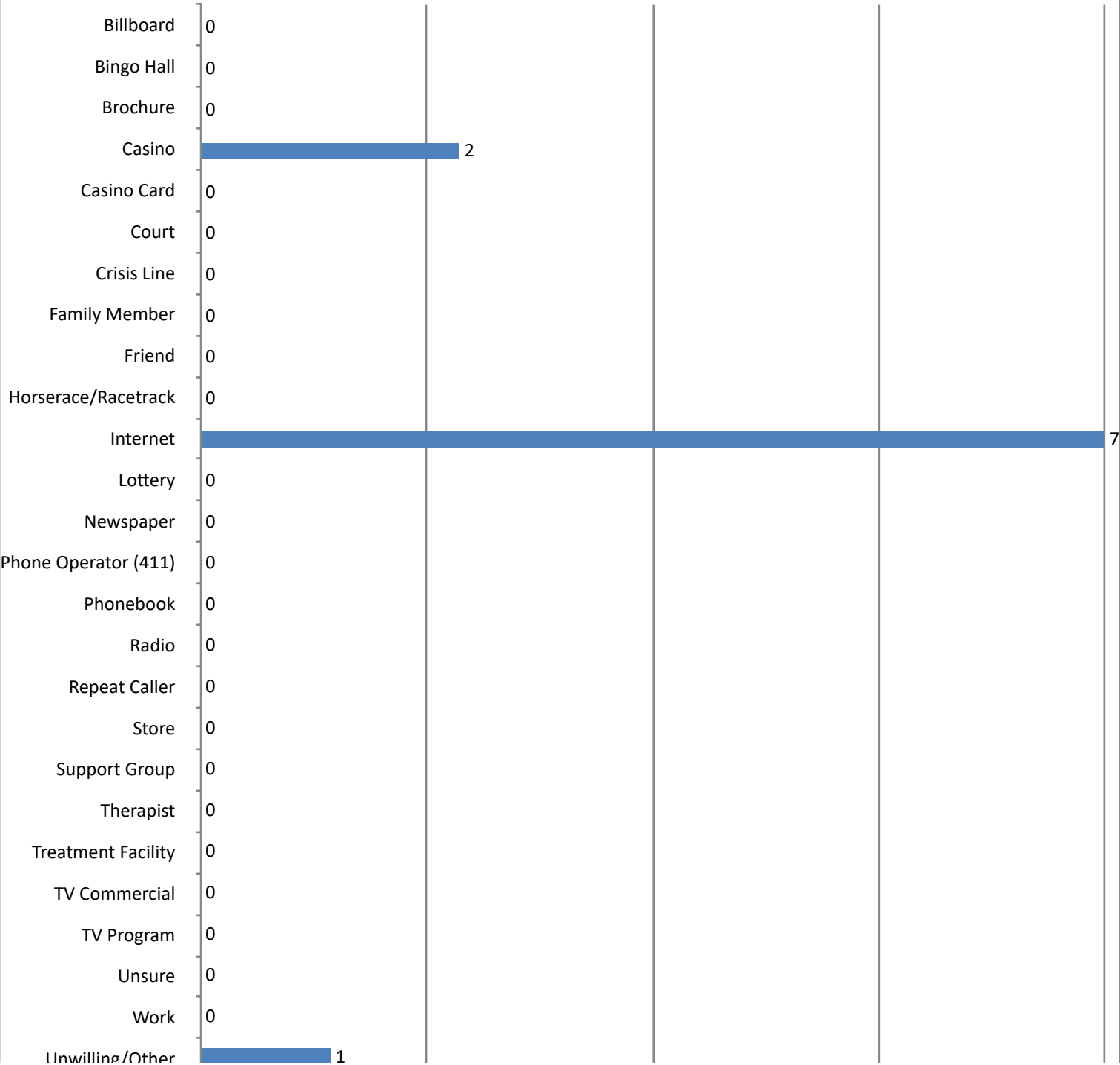
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Calls by Gambler Salary



How Caller Heard of the Helpline



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