

## Arkansas Lottery Commission

### Responses to Bank of America Questions for the ALC Comprehensive Banking Services RFP

**ALC Response to Question 1:** Any Federal Deposit Insurance Corporation banking institution which is qualified under the terms set forth in the Comprehensive Banking Services Request for Proposal and under existing Arkansas state law will be an eligible Vendor.

**ALC Response to Question 2:** The ALC has not made a determination of where the locations of these offices will be located as of yet.

**ALC Response to Question 3:** Please refer to Section 1.6 “Type of Contract” of the original Comprehensive Banking Services RFP approved on July 8, 2009.

**ALC Response to Question 4:** The ALC believes that the terms are clear. Please refer to Section 1.7 “Payment and Invoice Provisions” of the original Comprehensive Banking Services RFP approved on July 8, 2009.

**ALC Response to Question 5:** Please refer to the Second Addendum to the Comprehensive Banking Services Request for Proposal approved on July 29, 2009.

**ALC Response to Question 6:** There are no “additional services” and “additional costs” contemplated in the Request for proposal or pricing proposal. Please refer to the costs and services as described in the original Comprehensive Banking Services Request for Proposal approved on July 8, 2009.

**ALC Response to Question 7:** Please refer to Section 2.1 “ALC Objectives” in original Comprehensive Banking Services RFP approved on July 8, 2009. The ALC will not require Vendors to have locations in every area where retailers are located.

**ALC Response to Question 8:** The ALC response is “yes.”

**ALC Response to Question 9:** The ALC will require the ability to do both debit and credit ACH transactions on retailer accounts. The ALC will require the daily report of “rejected” ACH transactions.

**ALC Response to Question 10:** This format will be determined during the negotiation phase of the award of the Comprehensive Banking Services contract.

**ALC Response to Question 11:** The requirement in Section 5.1 “Vendor Profile” is set by the laws of the State of Arkansas and can not be waived by the ALC.

**ALC Response to Question 12:** Please refer to the definition contained in Ark. Code Ann. § 23-45-102 (a)(1).

**ALC Response to Question 13:** The ALC response the first sub question is three (3) years. As to the second sub question, the ALC states that on-line access is acceptable.

**ALC Response to Question 14:** Please refer to section 2.1 “ALC Overview” of the original Comprehensive Banking Services Request for Proposal approved on July 8, 2009, specifically the sentence which states, “It plans to employ approximately ninety (90) people statewide and plans to staff and operate three (3) prize payment centers, a headquarters located in the Little Rock and two (2) district offices by the start-up of instant ticket sales **on or before October 29, 2009.**” (Emphasis added). All potential vendors are encouraged to remain informed as to the early start up dates contained in the contracts awarded to vendors for the Online Lottery Game Services and Lottery Gaming System and Services Request for Proposal and the Instant Ticket Lottery Game Services Request for Proposal.